RFP ADDENDUM #1

DESCRIPTION: Provide Literature Warehousing and Distribution Services for a full service paid literature program administered by the Commission on Culture and Tourism.

FOR: Commission on Culture and Tourism

PROPOSERS NOTE: Questions and Answers listed below.

   **Answer** - Form RFP-11 is the very first page of the RFP (page 1 of 63). You will see in the upper left hand corner of the page:
   EQUEST FOR PROPOSAL
   RFP-11 Rev. 05/07
   Prev. Rev. 03/07

2. **Question** - Under RFP 2.01.07 page 5 of 16, item #1 – the statement “the contractor will be responsible for the initial setup of a web based order processing, inventorying, weekly, monthly reporting system and the maintenance and security of the system”- does this mean you want us to develop a website for the state to use, or an interface between our operation and the States’ CCT website? Please clarify.
   **Answer** - The vendor will be required to set up a web-based order processing, inventorying, weekly, monthly reporting system and the maintenance and security of the system, for the State to interface and utilize for ordering brochures. The vendor provides the State a link to the website in order to conduct business. It is not interfaced with the State’s CCT website.

3. **Question** - Under RFP 2.01.07 page 5 of 16, item 3 states service to the Welcome Ctrs 1 x/week – Item 6 indicated daily service – which is accurate. Also in item 3 it states that we will follow a schedule, which is provided by the CCT – can we see that schedule?
   **Answer** - The State administers 6 welcome centers. Each welcome center is visited a minimum of 1 x/week. Typically the schedule is as follows, but may change from time to time.
   Monday – no visits to welcome center
   Tuesday – Service West Willington
   Wednesday – Service Danbury
   Thursday – Service Darien and Greenwich
   Friday – Service North Stonington and Westbrook

This Addendum must be Signed & Returned with your Proposal.

Authorized Signature of Proposer ___________________________  Company Name ___________________________

APPROVED ___________________________
PAMELA L. ANDERSON
Contract Specialist
(Original Signature on Document in Procurement Files)

Date Issued: 15 August 2007
4. **Question** - Under RFP 2.01.07 page 5 of 16, item 5 please clarify, what “clients’ service agreements” are you referring to and how will we know when they expire?

**Answer** - The State offers tourism constituents (clients) warehousing, inventorying, and distribution, of their literature, to the welcome centers of their choice. They sign an agreement that indicates which center(s) and length of service (2 months, 6 months or 1 year). State will inform vendor of agreement terms for each client.

5. **Question** - RFP 2.01.07 page 5 of 16, item 6 & 7 – seem to contradict each other. If in item 6 we are required to have the orders ready for pick up by 9:00am, but in item 7 it says that we will make deliveries to authorized points including the Welcome Ctrs, which is it? If we are to make deliveries what time do these need to be delivered by?

**Answer** - Typically, the State will deliver the orders which will be ready for pick, no later than, 9 am each morning. If the orders are not ready, the vendor may be required to conduct the delivery for the State the day is was originally scheduled. Deliveries must be complete by 4pm.

6. **Question** - RFP 2.01.07 page 7 of 16, item 15 – who provides the script?

**Answer** - The State.

7. **Question** - RFP 2.01.07 page 9 of 16, item 41 – there is no place on “Exhibit B – Pricing” to account for this work. How should the rate be stated, charge per hour, by day/week flat rate?

**Answer** - The cost should include: staffing of one to all 6 welcome centers (perhaps it would be easier to compute cost/center). Welcome Centers are open 7 days a week, 8-10/hours a day, depending on season. (spring/summer 8-6pm; fall/winter 8-4pm) The Eastern States Exhibition Connecticut Building is a 17 day event in September. The booth is staffed 9am-9pm each day.

8. **Question** - RFP 2.01.07 page 11 of 16, item III – states Quantities/Usages are estimates – there are no numbers provided. Can we get any historical data as to volumes of calls, letters, messages, operator assists, travel counseling, electronic data files, faxes, overseas & Canada inquiries or any other historical figures which would assist in getting a better feel of the scope of the work?

**Answer** - These numbers will be provided. **Please see over for spread sheet.**

9. **Question** - On Exhibit B – how do you want the rates quoted for Bulk and Pick Bin Storage – by foot or by cubic inch?

**Answer** - These rates are currently quoted as by the palate.
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STATE OF CONNECTICUT
DEPARTMENT OF ADMINISTRATIVE SERVICES
PROCUREMENT DIVISION
165 Capitol Avenue, 5th Floor South
HARTFORD, CT 06106-1659

NOTICE TO VENDORS:
Logon to:
http://www.das.state.ct.us/busopp.asp
click on Subscribe in the eAlert column and
complete the form to automatically receive notification of new Bids & RFP's via e-mail.

Request for Proposal (RFP)
SPECIFICATIONS & PROPOSAL DOCUMENTS ATTACHED

RFP Number: 07PSX0177   RFP Due Date & Time: 20 August 2007 at 2:00 pm Eastern Time

DESCRIPTION: Provide Literature Warehousing and Distribution Services for a full service paid literature program administered by the Commission on Culture and Tourism.

Special Instructions: Please read all documents carefully for details and specifications pertaining to this Request for Proposal. SOME DAS RFP FORMS HAVE BEEN REVISED. PLEASE READ AND BECOME FAMILIAR WITH THE NEWLY STRUCTURED RFP DOCUMENTS (Contract, Exhibit A and Exhibit B) BEFORE COMPLETING THE RFP-16 PRICE SCHEDULE.

NOTE: RFP’s are not opened in public on the due date.

This contract replaces the following contract award(s) in part or in total: NONE

SEALED RFP NO.: 07PSX0177
RFP DUE DATE/TIME: 20 August 2007
2:00 PM

Return Proposal To:
PROCUREMENT DIVISION
DEPARTMENT OF ADMINISTRATIVE SERVICES
STATE OF CONNECTICUT
165 CAPITOL AVE  5th FLOOR SOUTH
HARTFORD CT  06106-1659

NOTE: Always use mailing label at left on all packages when returning your response.

Responses must be time & date stamped by DAS Procurement & cannot be accepted after specified RFP Due Date & Time. Allow sufficient time if responding by mail.

Hand-delivered responses must go to:
DAS Customer Service, Room 110
165 Capitol Avenue, Hartford, CT

Vendors will not be admitted to state buildings without a valid photo ID.
READ CAREFULLY

IT IS SUGGESTED THAT YOU REVIEW AND CHECK OFF EACH ACTION AS YOU COMPLETE IT.

1. ____ The Proposal, (RFP-26) must be signed by a duly authorized representative of the company. Unsigned proposals may be rejected.

2. ____ The Price Schedule (SP-16) you have offered have been reviewed and verified.

3. ____ The payment terms are Net 45 Days. Net Terms for periods less than 45 days (Ex. Net 30) may result in proposal rejection. (You may offer cash discounts for prompt payment.)

   Exception: State of CT Small Business Set-Aside proposal payment terms shall be in accordance with CGS 4a-60j.

4. ____ Any technical or descriptive literature, drawing or proposal samples that are required have been included with the proposal.

5. ____ If required, the amount of proposal surety has been checked and the surety has been included.

6. ____ Any addenda to the proposal have been signed and included.

7. ____ The pre-addressed mailing label has been used on your return mailing envelope or the envelope has been:
   a. ____ marked with the Proposal Number and RFP Due Date &
   b. ____ addressed to:

   State of Connecticut
   Department of Administrative Services
   Procurement Division
   165 Capitol Avenue, 5th Floor South
   Hartford, CT 06106-1659

8. ____ The proposal number on the pre-addressed mailing label or on your hand marked return envelope exactly matches the RFP number inside the envelope.

9. ____ Mail or hand-deliver your proposal in-time to be received and date stamped by DAS Procurement no later than the designated RFP due date and time. Hand-delivered proposals must be delivered to the DAS Customer Service Desk, Room 110, 165 Capitol Avenue, Hartford, CT. Late proposals are not accepted under any circumstances. Allow ample time if mailing in your proposal.

10. ____ Form DAS-45 Employment Information Form must be completed entirely regardless of the number of employees, even if the company is family owned and/or operated and must be submitted with each proposal or proposal may be rejected.

11. ____ This Form is not to be returned with your proposal.
DESCRIPTION: Provide Literature Warehousing and Distribution Services for a full service paid literature program administered by the Commission on Culture and Tourism.

FOR: Connecticut Commission on the Arts

TERM OF CONTRACT October 1, 2007 through September 30, 2011.

REQUEST FOR PROPOSAL: Pursuant to the provisions of Section 4a-57 of the Connecticut General Statutes as amended, Procurement Services is soliciting proposals for the State of Connecticut, at the address above for the furnishing of the subject commodities and/or services to state agencies.

IMPORTANT: ALL pages of this form, Sections 1 through 3 must be completed, signed and returned by the proposer as part of the proposal package. Failure to submit all pages of this form may constitute grounds for rejection of your proposal.
# Section 1 of 3 - PROPOSER INFORMATION (CONTINUED)

<table>
<thead>
<tr>
<th>PROPOSER ADDRESS STREET</th>
<th>CITY</th>
<th>STATE</th>
<th>ZIP CODE</th>
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<tr>
<td>Add Additional Business Address information on back of this form, if needed.</td>
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<td>PROPOSER E-MAIL ADDRESS</td>
<td>PROPOSER WEB SITE</td>
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<td><strong>REMITTANCE INFORMATION:</strong> INDICATE BELOW THE REMITTANCE ADDRESS OF YOUR BUSINESS.</td>
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<td>Notice: Provision pursuant to Section #35. Notice, for all communications as required by Section #35 of Contract 07PSX0177, provide the Proposer Contact Information below.</td>
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<td>PROPOSER CONTACT INFORMATION:</td>
<td>NAME (TYPE OR PRINT)</td>
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<td>PROPOSER ADDRESS STREET</td>
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<td>Add Additional Proposer Contact &amp; Address information on back of this form, if needed.</td>
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<td><strong>IS YOUR BUSINESS CURRENTLY A DAS CERTIFIED SMALL BUSINESS ENTERPRISE?</strong></td>
<td><strong>YES (ATTACH CERTIFICATE COPY TO BID)</strong></td>
<td><strong>NO</strong></td>
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<td><strong>IF YOU ARE A STATE EMPLOYEE, INDICATE YOUR POSITION, AGENCY &amp; AGENCY ADDRESS.</strong></td>
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<td><strong>FOR PURCHASE ORDER DISTRIBUTION:</strong> 1) CHECK ONLY ONE BOX BELOW</td>
<td>2) INPUT E-MAIL ADDRESS OR FAX # (IF CHECKED)</td>
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<td>If EDI was selected, give us a person to contact in your company to set up EDI:</td>
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<td><strong>FOR REQUEST FOR QUOTATION (RFQ) DISTRIBUTION:</strong> 1) CHECK ONLY ONE BOX BELOW</td>
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| **ADD FURTHER BUSINESS ADDRESS, E-MAIL & CONTACT INFORMATION BELOW OR ON BACK OF FORM IF NEEDED**
Has the proposer, any company official, or any subcontractor to the proposer, received any notices of debarment and/or suspension from contracting with the State of Connecticut, the Federal Government or any governmental entity?

☐ YES ☐ NO

The abovesigned proposer further affirms and declares that neither the proposer and/or any company official nor any subcontractor to the proposer and/or any company official has received any notices of debarment and/or suspension from contracting with other states within the United States.

☐ YES ☐ NO

If the abovesigned proposer, any company official or any subcontractor to the proposer has received notices of debarment and/or suspension from contracting with the State of Connecticut, the Federal Government or any governmental entity, said notices must be attached to this document when submitting this proposal.

Number of notices attached ______________

Refer to “Guidance for Vendor Authorizations” at: http://www.das.state.ct.us/Purchase/Info/Vendor_Authorization_and_Guidance_081106.pdf

STATE OF CONNECTICUT
Certificate of Compliance with
Connecticut General Statute Section 31 - 57b

I hereby certify that all of the statements herein contained below have been examined by me, and to the best of my knowledge and belief are true and correct.

The __________________________________________________________________________________________

HAS / HAS NOT

Company Name

(Cross out Non-applicable)

been cited for three (3) or more willful or serious or serious violations of any Occupational Safety and Health Act (OSHA) or of any standard, order or regulation promulgated pursuant to such act, during the three year period preceding the RFP, provided such violations were cited in accordance with the provisions of any State Occupational Safety and Health Act of 1970, and not abated within the time fixed by the citation and such citation has not been set aside following appeal to the appropriate agency of court having jurisdiction or HAS / HAS NOT (Cross out Non-applicable) received one or more criminal convictions related to the injury or death of any employee in the three-year period preceding the RFP.

The list of violations (if applicable) is attached.

________________________

Signed:

________________________

Written Signature:

________________________

Name Typed:         (Corporation Seal)

Title:

________________________

(Title of Above Person, typed)

________________________

Dated:

________________________

State of

________________________

County of

________________________

 ss:         A.D., 20________

Sworn to and personally appeared before me for the above, ________________________________,

(Name of Firm, Organization, Corporation)

Signer and Sealer of the foregoing instrument of and acknowledged the same to be the free act and deed of

________________________, and his/her free act and deed as

(Name of Person appearing in front of Notary or Clerk)

________________________.

(Title of Person appearing in front of Notary or Clerk)

My Commission Expires:

________________________

(Notary Public)         (Seal)
STATE OF CONNECTICUT
PROPOSER’S STATEMENT OF QUALIFICATIONS

RFP Number: 07PSX0177

Page 1 of 2

This form will be used in assessing a proposer’s qualifications and to determine if the proposal submitted is from a responsible proposer. State law designates that contracts be awarded to the most advantageous proposer to the state. Factors such as past performance, integrity of the proposer, conformity to the specifications, etc. will be used in evaluating proposals. Attach additional sheets if necessary.

Company Name: __________________________________________

&

Address: ________________________________________________

Number of years company has been engaged in business under this name: _______ years

List any contract awards to your company by the State of Connecticut within the last three (3) years, that you actually performed service against. Indicate which state agency, and provide contract name and number, and the name and telephone number of the purchasing agent administering the contract.

<table>
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<th>CONTRACT NO.</th>
<th>CONTRACT NAME</th>
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<th>PURCHASING AGENT</th>
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List other names your company goes by: __________________________________________

List previous company name(s) ________________________________________________

List at least three completed projects similar in nature to this request for proposal which demonstrates your company’s ability to perform the required services.

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<th>Dollar Value</th>
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STATE OF CONNECTICUT
PROPOSER’S STATEMENT OF QUALIFICATIONS
RFP Number: 07PSX0177

COMPANY NAME: ___________________________________________________________

SIZE OF COMPANY OR CORPORATION: NUMBER OF EMPLOYEES: FULL TIME ___________ PART TIME ___________
COMPANY VALUE: EQUIPMENT ASSETS ___________ TOTAL ASSETS ___________

IS YOUR COMPANY REGISTERED WITH THE OFFICE OF THE CONNECTICUT SECRETARY OF STATE?  ☐ YES ☐ NO
REGISTRATION DATE, IF AVAILABLE: __________________________________________

IF REQUESTED, WOULD YOUR COMPANY PROVIDE A “GOOD STANDING” CERTIFICATE ISSUED BY THE CONNECTICUT SECRETARY OF STATE’S OFFICE?  ☐ YES ☐ NO

LIST OF EQUIPMENT TO BE USED FOR THIS SERVICE (INCLUDE MODEL, YEAR & MANUFACTURER):

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<th>YEAR</th>
<th>MANUFACTURER</th>
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(Attach additional sheets if necessary)

LIST ANY RELEVANT CERTIFICATIONS, LICENSES, REGISTRATIONS, ETC. WHICH QUALIFY YOUR COMPANY TO MEET THE REQUIREMENTS OF THIS RFP.

________________________________________________________________________________________________________________________

(Attach additional sheets if necessary)

LIST ANY CRIMINAL CONVICTIONS AGAINST YOUR COMPANY AND ANY OF YOUR COMPANY’S OFFICERS, PRINCIPAL SHAREHOLDERS, DIRECTORS, PARTNERS, LLC MEMBERS AND LLC MANAGERS.

________________________________________________________________________________________________________________________

(Attach additional sheets if necessary)

LIST ANY ADMINISTRATIVE ACTIONS EITHER PENDING REVIEW BY THE STATE OR DETERMINATIONS THAT THE STATE HAS MADE REGARDING YOUR COMPANY OR ANY OF YOUR COMPANY’S OFFICERS, PRINCIPAL SHAREHOLDERS, DIRECTORS, PARTNERS, LLC MEMBERS OR LLC MANAGERS. THIS WOULD INCLUDE COURT JUDGEMENTS, ACTIONS, SUITS, CLAIMS, DEMANDS, INVESTIGATIONS AND LEGAL, ADMINISTRATIVE OR ARBITRATION PROCEEDINGS PENDING IN ANY FORUM. INCLUDE A LISTING OF OSHA VIOLATIONS AND ANY ACTIONS OR ORDERS PENDING OR RESOLVED WITH ANY STATE AGENCY SUCH AS THE DEPARTMENT OF CONSUMER PROTECTION, THE DEPARTMENT OF ENVIRONMENTAL PROTECTION, ETC. DETAIL THIS INFORMATION ON A SEPARATE SHEET OF PAPER. SUCH INFORMATION SHOULD BE FOR THE LAST THREE (3) YEARS.

(Attach additional sheets if necessary)

I HEREBY CERTIFY UNDER PENALTY OF FALSE STATEMENT THAT ALL THE INFORMATION SUPPLIED IS COMPLETE AND TRUE.

________________________________________________________  ___________________________
SIGNATURE   DATE

_______________________________________________________________________
TITLE
## Employment Information Form

**Company Name**

**Street Address**

**City**

**State**

**Contact Person**

**Phone Number**

**Date**

---

**Report all permanent full-time or part-time employees, including apprentice and on-the-job trainees. Enter the number on all lines and in all columns.**

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<th>JOB CATEGORY</th>
<th>A OVERALL TOTALS</th>
<th>B WHITE (NOT OF HISPANIC ORIGIN)</th>
<th>C BLACK (NOT OF HISPANIC ORIGIN)</th>
<th>D HISPANIC</th>
<th>E ASIAN / PACIFIC ISLANDER</th>
<th>F AMERICAN INDIAN OR ALASKAN NATIVE</th>
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Do you use minority businesses as subcontractors or suppliers?  
☐ Yes  ☐ No  
**Explain:**

Do you use an Affirmative Action Plan?  
☐ Yes  ☐ No  
**Explain:**

Describe your recruitment, hiring, training and promotion anti-discrimination practices.
Vendor Authorization Guidelines - Page 1 of 2

All contracts must include appropriate vendor documentation that does the following three things:

A. Authorizes the vendor to enter into contracts,
B. Authorizes a particular officer to execute contracts on behalf of the vendor and
C. Evidences that the officer signing in fact holds his/her office.

CORPORATIONS - Appropriate vendor documentation usually involves a certificate from the Secretary or other appropriate officer setting forth a copy of a board resolution. Sometimes this is not possible, in which case the vendor should observe the following:

1) In lieu of the secretary’s certificate, the vendors must submit:
   a) a current certified copy of the applicable section of the corporation’s bylaws which authorizes the execution of contracts by the signing person and
   b) a current certification that the officer signing the assignment agreement in fact holds that office.

2) In lieu of the certified resolution or bylaws, the vendor must include a certified copy of the corporate minutes of their respective boards of directors, which must specifically authorize the person signing the assignment agreement to execute it.

NOTE: If the bylaws or resolutions cannot be found, a formal legal opinion must be obtained attesting to:
   a. the authority of the company and
   b. the officer's ability to bind the company to enter into a contract.

LIMITED LIABILITY COMPANIES (LLC’S) – LLC’s that do not have boards of directors, must submit the following:

1) a document indicating unanimous consent from all members or managers or

2) a certified copy of all of those relevant portions of their management agreement or operations agreement that identify which members or managers have the authority to bind the LLC in contracts. The certification must also show that the signing party is in fact a manager/member or that a manager/member has duly (in accordance with the management agreement or operations agreement) delegated signatory authority to the signing person.

If the company can’t find the management agreement or operations agreement , a formal legal opinion must be obtained attesting to:
   a. the authority of the company and
   b. the signing party’s ability to bind the company to enter into a contract.
PARTNERSHIPS – Partnerships, like LLC’s, do not have boards of directors. Generally, any general partner can bind the partnership. However, it is prudent to make every effort to obtain a partnership authorization that includes some evidence of a partner's authority to bind the partnership. This can include partnership resolutions that read very much like a corporation’s resolutions or a copy of the partnership agreement (or all relevant sections) that address the authority of partners to bind the partnership, again taking into account any limitations, or a consent from the appropriate partners. The partnership agreement governs in the same way as the LLC’s management or operations agreement.

SOLE PROPRIETORS - Sole Proprietors do not need to submit any documentation with regards to vendor authorization or certification. Sole Proprietors must submit a letter on company letterhead stating:

1) that the company holds Sole Proprietor status,

2) the name(s) of those authorized to execute contracts on behalf of the company and

3) the signature of Sole Proprietor.

NOTE: You may review and/or download the Vendor Authorization Guidelines and Samples from the DAS/Procurement website [www.das.state.ct.us/busopp.asp](http://www.das.state.ct.us/busopp.asp). Scroll down until you see the heading “Vendor” on the far right side of the screen. Then click on “Vendor Authorization Guidelines and Samples”.
The following Terms and Conditions govern all Request for Proposals issued by the Department of Administrative Services (“DAS”). Incorporated by reference into these Terms and Conditions are applicable provisions of the Connecticut General Statutes, including but not limited to, those in Title 4a, Chapter 58 and applicable provisions of the Regulations of Connecticut State Agencies, including but not limited to, those that begin with and follow Section 4a-52-1.

Proposers shall comply with the statutes and regulations as they exist on the date of their proposal and as they may be modified from time to time during the term of the contract, as it may be amended.

Submission of Proposals

1. Proposals must be submitted to and received and stamped as received by DAS Procurement Services on such forms as DAS may make available. Telephone or facsimile proposals will not be accepted in response to a Request for Proposals (“RFP”).

2. The time and date proposals are due is given in each RFP. Proposals received after the specified due date and time given in each RFP shall not be considered and shall be returned unopened. RFP envelopes must clearly indicate the RFP number as well as the date and time that the proposal is due. The name and address of the Proposer should appear in the upper left hand corner of the envelope.

3. Incomplete RFP forms may result in the rejection of proposals. Amendments to proposals received by DAS after the due date and time specified shall not be considered. Proposals shall be computer prepared, typewritten or handwritten in ink. Proposals submitted in pencil shall be rejected. All proposals shall be signed by a person duly authorized to sign proposals on behalf of the Proposer. Unsigned proposals may be rejected. Errors, alterations or corrections on both the original and any copies of the price schedule to be returned must be initialed by the person signing the proposal or their authorized designee. If an authorized designee initials the correction, there must be written authorization from the person signing the proposal to the person initialing the erasure, alterations, or correction. Failure to do so shall result in rejection of the proposal for those items erased, altered or corrected and not initialed.

4. Conditional proposals are subject to rejection in whole or in part. A conditional proposal is one which limits, modifies, expands or supplements any of the terms and conditions and/or specifications of the RFP.

5. Alternate proposals will not be considered. An alternate proposal is defined as one which is submitted in addition to the Proposer’s primary response to the RFP.

6. In the event of a discrepancy between the unit price and the extension, the unit price shall govern. Prices should be extended in decimal, not fraction, to be net, and shall include transportation and delivery charges fully prepaid by the Contractor to the destination specified in the proposal, and subject only to cash discount.

7. Pursuant to Section 12-412 of the Connecticut General Statutes, the State of Connecticut is exempt from the payment of excise, transportation and sales taxes imposed by the Federal Government and/or the State. Such taxes must not be included in proposal prices.

8. All proposals are subject to public inspection after the execution of the contract.

9. The successful Proposer shall be bound by the terms and conditions of the form contract that is attached to the RFP, as it may be modified by agreement of the parties.

Guranty or Surety

10. Proposal and/or performance bonds may be required. Bonds must meet the following requirements: Corporation - must be signed by an official of the corporation above their official title and the corporate seal must be affixed over the signature; Firm or Partnership - must be signed by all the partners and indicate they are “doing business as”; Individual - must be signed by the owner and indicated as “Owner”. The surety company executing the bond or countersigning must be licensed in Connecticut and the bond must be signed by an official of the surety company with the corporate seal affixed over their signature. Signatures of two witnesses for both the principal and the surety must appear on the bond. Power of attorney for the official signing the bond for the surety company must be submitted with the bond.

Samples

11. The quality of accepted samples does not supersede the specifications for quality in the RFP unless the sample is superior in quality. All deliveries shall have at least the same quality as the accepted sample.

12. Samples are furnished free of charge. Proposers must indicate if their return is desired, which DAS shall do or cause that they are returned at Proposer’s sole cost and expense, FOB Proposer’s destination, and that they have not been made useless by testing. If they are made useless by testing, the State may dispose of the samples as it deems to be appropriate. Samples may be held for comparison with deliveries.

Award

13. A contract will be awarded to the Proposer or Proposers whose proposals DAS deems to be the most advantageous to the State, in accordance with the criteria set forth in the RFP, always taking into account the quality of the goods or services to be supplied, their conformance with specifications, delivery terms, price, administrative costs, past performance, and financial responsibility.

14. DAS may reject the proposal of any Proposer who is in default of any prior contract or is guilty of misrepresentation or any Proposer with a member of its firm in default or guilty of misrepresentation.

15. DAS may, in accordance with and pursuant to the Regulations of Connecticut State Agencies, correct inaccurate awards resulting from clerical or administrative errors.
Contract
16. Section 4a-81 of the Connecticut General Statutes (the "Act") requires that this solicitation include a notice of the consulting affidavit requirements described in the Act. Accordingly, pursuant to the Act, vendors are notified as follows:
(a) No state agency shall execute a contract for the purchase of goods or services, which contract has a total value to the state of fifty thousand dollars or more in any calendar or fiscal year, unless the state agency obtains the written affidavit described in subsection (b) of this section.
(b) (1) The chief official of the vendor awarded a contract described in subsection (a) of this section or the individual awarded such contract who is authorized to execute such contract, shall attest in an affidavit as to whether any consulting agreement has been entered into in connection with such contract. Such affidavit shall be required if any duties of the consultant included communications concerning business of such state agency, whether or not direct contact with a state agency, state or public official or state employee was expected or made. "Consulting agreement" means any written or oral agreement to retain the services, for a fee, of a consultant for the purposes of (A) providing counsel to a contractor, vendor, consultant or other entity seeking to conduct, or conducting, business with the State, (B) contacting, whether in writing or orally, any executive, judicial, or administrative office of the state, including any department, institution, bureau, board, commission, authority, official or employee for the purpose of solicitation, dispute resolution, introduction or requests for information or (C) any other similar activity related to such contract. "Consulting agreement" does not include any agreements entered into with a consultant who is registered under the provisions of Chapter 10 of the Connecticut General Statutes concerning the State's Codes of Ethics, as of the date such affidavit is submitted. (2) Such affidavit shall be sworn as true to the best knowledge and belief of the person signing the certification on the affidavit and shall be subject to the penalties of false statement. (3) Such affidavit shall include the name of the consultant, the consultant's firm, the basic terms of the consulting agreement, a brief description of the services provided, and an indication as to whether the consultant is a former state employee or public official. If the consultant is a former state employee or public official, such affidavit shall indicate his or her former agency and the date such employment terminated. (4) Such affidavit shall be amended whenever the vendor awarded the contract enters into any new consulting agreement during the term of the contract.
(c) If a vendor refuses to submit the affidavit required under subsection (b) of this section, then the state agency shall not award the Contract to such vendor and shall award the contract to the next highest ranked vendor or the next lowest responsible qualified bidder or seek new bids or proposals.

17. Conn. Gen. Stat. § 4-252 (the "Statute") requires that the Request for Proposal, of which these Terms and Conditions are a part, include a notice of the vendor certification requirements described in the Statute. Accordingly, pursuant to the Statute, vendors are notified as follows:
(a) The terms "gift," "quasi-public agency," "state agency," "large state contract," "principals and key personnel" and "participated substantially" as used in this section shall have the meanings set forth in the Statute.
(b) No state agency or quasi-public agency shall execute a large state contract unless the state agency or quasi-public agency obtains the written certifications described in this section. Each such certification shall be sworn as true to the best knowledge and belief of the person signing the certification, subject to the penalties of false statement.
(c) The official of the person, firm or corporation awarded the contract, who is authorized to execute the contract, shall certify on such forms as the State shall provide:
(1) That no gifts were made between the date that the state agency or quasi-public agency began planning the project, services procurement, lease or licensing arrangement covered by the contract and the date of execution of the contract, by (A) such person, firm, corporation, (B) any principals and key personnel of the person, firm or corporation, who participated substantially in preparing the bid or proposal or the negotiation of the contract, or (C) any agent of such person, firm, corporation or principals and key personnel, who participated substantially in preparing the bid or proposal or the negotiation of the contract, to (i) any public official or state employee of the state agency or quasi-public agency soliciting bids or proposals for the contract, who participated substantially in the preparation of the bid solicitation or request for proposals for the contract or the negotiation or award of the contract, or (ii) any public official or state employee of any other public agency, who has supervisory or appointing authority over such state agency or quasi-public agency;
(d) That no such principals and key personnel of the person, firm or corporation, or agent of such person, firm or corporation or principals and key personnel, knows of any action by the person, firm or corporation to circumvent such prohibition on gifts by providing for any other principals and key personnel, official, employee or agent of the person, firm or corporation to provide a gift to any such public official or state employee; and
(e) That the person, firm or corporation made the bid or proposal without fraud or collusion with any person.
(d) Any bidder or proposer that does not make the certifications required under subsection (c) of this section shall be disqualified and the state agency or quasi-public agency shall award the contract to the next highest ranked proposer or the next lowest responsible qualified bidder or seek new bids or proposals.
(e) The date that the state agency or quasi-public agency began planning the project, services procurement, lease or licensing arrangement to be covered by the contract is 15 May 2007.

18. The existence of the contract shall be determined in accordance with the requirements set forth above. However, the award of the contract is not an order to ship. Contractors may not begin to perform under the awarded contract until the Contractor and the State have executed the contract and thereafter the Contractor receives a written purchase order from an appropriate State entity.

19. With regard to a State contract as defined in P.A. 07-1 having a value in a calendar year of $50,000 or more or a combination or series of such agreements or contracts having a value of $100,000 or more, the authorized signatory to this
submission in response to the State’s solicitation expressly acknowledges receipt of the State Elections Enforcement Commission’s notice advising prospective state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the notice. See Contract Exhibit C, SEEC Form 11.
Request for Proposals

Provide Literature Warehousing and Distribution Services for a Full Service Paid Literature Program administered by the Commission on Culture and Tourism.

Department of Administrative Services

July 30, 2007
State of Connecticut
Department of Administrative Services
Announcement of Request for Proposals to provide
Literature Warehousing and Distribution Services

Date: July 30, 2007
RFP No. 07PSX0177

Pursuant to the provisions of Section 4a-57 of the General Statutes of Connecticut as amended, sealed proposals will be received by Procurement Services for the State of Connecticut, at the address provided in this Request for Proposal (“RFP”) for furnishing the commodities and/or services herein listed.

The Department of Administrative Services welcomes the opportunity to work with our customers and suppliers to provide Literature Warehousing and Distribution Services to the State of Connecticut as outlined throughout this RFP document.

We invite you to be part of this effort.
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Request for Proposals

Literature Warehousing and Distribution Services for the Commission on Culture & Tourism

Overview

The State of Connecticut Department of Administrative Services (DAS), on behalf of the Commission on Culture & Tourism (CCT) is seeking proposals that offer solutions for Literature Warehousing and Distribution Services for a full service paid literature program administered by the Commission on Culture and Tourism.

The Contractor will be responsible for warehousing up to 75 skids of materials, process orders, pick/pack orders, and deliver/ship orders. In addition, the contractor will be responsible for the initial setup of a web-based order processing, inventorying, weekly, monthly reporting system and the maintenance and security of the system.
Contractor Responsibilities

A. Required Services of the Contractor

1. The Contractor will provide the CCT with a full service literature distribution service. The Contractor will warehouse up to 75 skids of materials, process orders, pick/pack orders, and deliver/ship orders. The contractor will be responsible for the initial setup of a web-based order processing, inventorying, weekly, monthly reporting system and the maintenance and security of the system.

2. The Contractor will be responsible for the set up of a weekly and monthly inventory reporting system including; an electronic inventory report to clients of the literature distribution program. The contractor will be responsible for electronically notifying literature distribution service clients of low inventory status, at a number established by the CCT.

3. The Contractor will be responsible for providing order forms to six welcome centers and processing those orders. Services include picking, packing and distribution to the six welcome center locations, a minimum of, one time per week. The Contractor will follow a schedule provided by CCT.

4. The Contractor will be responsible for the warehousing of 75 skids of materials, including vacation guides, calendar of events, rack brochures, maps and literature distribution service client brochures.

5. The Contractor will notify the CCT, one-month prior, of upcoming expiration dates of clients’ service agreements.

6. Contractor will have Welcome Center orders ready for pick up and delivery, by 9:00 a.m. each morning,

7. The Contractor will provide delivery service of materials, as requested by the CCT, to authorized points, including Welcome Centers.

8. Contractor will provide delivery to Welcome Centers if orders are not prepared at time of pick up at no additional charge to the State.
B. The following additional services/capabilities are required to be available from the Contractor and may be utilized at the discretion of the State:

1. Services incoming telephone, web, mail and welcome centers requests within a timely, professional and the most cost efficient way.

2. Contractor shall compile a database and produce labels from hand-written correspondence, typed lists, telephone calls, emails and electronic database files, indicating name, address, phone number, email address, coded source of inquiry, activity interests, and special requests. Inquiries should be sorted by a variety of categories such as date, source, origin, and zip code. The names and contact information are the exclusive property of the State and may not be used for any other purposes without the permission of the State.

3. Contractor shall pick up mail and lists of inquiries, at the State, at least twice a week.

4. Each mail inquiry supplied to contractor from the State will indicate a complete address, the method of mail approved by the State, the source, and the items to be inserted into each envelope in order to fulfill the request properly.

5. Outgoing mail shall be processed through software that is Coding Accuracy Support System (CASS) and Presort Accuracy Verification Equipment (PAVE) approved. All outgoing mail should receive maximum bar coding discounts as a result of using CASS and PAVE software.

6. Contractor shall answer calls to the toll free lines, provided by the State, 24 hours a day. Calls must be answered by a live response a minimum of 60 hours per week, the remaining hours to be answered by machine or some other method acceptable to the State. The contractor and the State, using the advertising schedule as a basis for determination, shall mutually determine hours of live response. Contractor shall provide services at locations provided by the Contractor, which are acceptable to the State.

7. Contractor shall be responsible for equipping their office to receive and answer a minimum of 12 incoming toll-free telephone lines. Contractor shall have the capacity to add additional telephone lines (in addition to the 12 minimum) in order to accommodate an increase of incoming calls as a result of the State’s tourism advertising campaign.

8. Contractor’s equipment shall be compatible with the installation of the State’s call prompter (or similar feature) in order to forward related tourism calls through the 1-888 line to the appropriate terminal point. A call prompter is a feature offered by AT&T, which provides several menu options to the caller. Currently, the contractor offers tourism information service through option 1. The contractor offers calendar of events information, provided by the State, through option 2. Additional options can be added at the option of the State. Set up charges of incoming lines through option 1 are at the expense of the contractor. All monthly service fees for toll-free incoming lines are billed directly to the State.
9. All data collected by the Contractor as part of this contract will be organized and indexed in a format mutually agreed upon by the Contractor and the State for submission to the State annually and at the completion of the contract. All computerized records will include complete documentation on data storage and retrieval procedures. All data used in statistical analysis will be made accessible in formats, clearly demonstrating support of data summaries presented to the State.

10. Contractor shall provide monthly reports on hard copy or diskettes of all inquiries - both mail, calls and website. Contractor shall record all inquiries by date, name, address, email address, media source, activity interests, as well as reports of inquiries coming from each state in order to track activities. Reports shall indicate the total number of calls, mail inquiries and electronic data such as reader service cards and web inquiries. Each report shall indicate the year-to-date inquiry figures.

11. Contractor shall provide State with weekly activity reports regarding source codes.

12. Contractor will submit a weekly invoice to the State identifying both phone, mail and website inquiry charges, and any covered services or expenses incurred during the week. The State will reimburse contractor in a timely manner.

13. Contractor shall provide capability to deliver requested materials via express service (i.e. Federal Express, UPS overnight, USPS overnight, etc.) at a cost based on actual cost for delivery plus a handling charge agreed upon by the State and the Contractor. Express delivery is at the request of the caller and the cost shall be borne by the caller through a credit charge acceptable to the Contractor. The Contractor shall be responsible for collection of the fees.

14. Contractor shall have faxing capabilities to respond to spontaneous travelers.

15. Contractor shall provide callers to the 888 line with weekly scripted seasonal tourist information. (i.e. Fall foliage, ski info; specific events) to be used upon caller request and to be used on automated answering lines.

16. State shall provide the following items to be included as the standard fulfillment package: 9x12 open ended envelopes, vacation guide, calendar of events, map, and seasonal promotional material (optional). The State may alter the number of items to be included in the standard fulfillment package, at no additional charge to the State, with the exception of postage. Changes regarding the defined standard fulfillment package will be indicated in writing with 24 hours advance notice.

17. The Contractor shall fulfill each tourism inquiry with the appropriate items within one business day of the receipt of the address.

18. Contractor shall provide "Connecticut on Demand " travel counseling/ planning services to individual callers requesting specific tourism inquiries (outside of the standard vacation guide request) from information supplied by the State. Contractor shall collect dates, names, addresses, phone numbers, email addresses, coded source of inquiry, and activity interests for each file record. This service is to be provided during the times required for live answering.

19. Contractor shall provide the State inquiry records with special requests (requests that are not defined as the standard package, described in Section A-15) for fulfillment by the State daily.
20. Contractor shall attend a minimum of 3-three-hour scheduled workshops annually for "Connecticut on Demand" live operators to permit State to conduct periodic marketing program updates and familiarization tours.

21. Ability to sort and fulfill segments of the database.

22. Ability to lower postage or processing costs via use of technology (bar code, drop ship, etc).

23. Ability for electronic transfer of data between State or its contractors upon written approval.

24. Contractor shall provide counsel to State regarding privacy policy requirements and industry standard practices.

25. Contractor shall store up to three months supply of fulfillment materials for the purposes of this contract.

26. Contractor shall be capable to answer calls with a live response to the toll free lines 24 hours a day during the peak travel planning season defined as the months of April, May, June and July.

27. All mailings shall be sent by the least costly carrier such as United Parcel Service or U.S. Postal Service.

28. All outgoing mail shall be processed through software that is Coding Accuracy Support System (CASS) and Presort Accuracy Verification.

29. Equipment (PAVE) approved. All outgoing mail should receive maximum bar coding discounts as a result of using CASS and PAVE software.

30. First class mailings will have postage affixed by meter and/or will be coded in accordance with the regulations of the carrier. The carrier costs will be billed directly to the State.

31. Mailings will have the State permit stamp on the envelope, for mailings and the cost will be billed directly to State.

32. Contractor will arrange to have completed items picked up by the U.S. Post Office or private carrier, or will deliver them to the respective agent with all required documents.

33. Provide capability, based on most cost efficient method to mail, fax, etc. special interest information, within one business, to callers whose requests are more specific regarding activity interests.

34. Contractor shall prepare customized reports, lists, electronic files, and mailing labels and/or diskettes upon request sorted by any of the fields contained in the records, upon written approval from the state.
35. Contractor shall have the ability to download files or electronically transfer reports and lists in an ASCII format or a text delimited format, in order to merge data with other databases that utilize a PC platform.

36. Contractor shall have the ability to perform random sorts on customized lists and perform customized analysis (i.e. Geographic penetration, reports sorted by ADI).

37. Contractor shall have the ability to fulfill faxed inquiries from the State in the most cost-effective manner. Collect name, address, email address, source and material requested for database entry and include in weekly activity report.

38. Contractor shall have the ability to fulfill Internet inquiries to the State in the most cost-effective manner. Collect name, address, email address, source and material requested for database entry and include in weekly activity report.

39. Contractor shall have the ability to fulfill overseas and Canada inquiries in the most cost-effective manner. Collect name, address, email address, source and material requested for database entry and include in weekly activity report.

40. Specialized information. Other than defined standard fulfillment: could include vacation guide, calendar and/or map, group tour manual, production guide. Collect name, address, email address, source, and material requested for database entry, and provide fulfillment services. Collect name, address, source, email address and material requested for database entry and include in weekly activity report.

41. Ability to provide administrative services, including staffing at one or more Connecticut Welcome Centers as well as the tourism booth at the Eastern States Exhibition Connecticut Building. See attachment for welcome center locations and hours of operation. Ability to provide weekly, monthly and year-to-date visitation reports by center. Ability to provide monthly and year-to-date report printout and/or diskettes by source (state origin, # in party, center location.) The following costs shall be included in this option: personnel cost per center, administrative costs per center, weekly visitation reports costs per center, monthly and year-to-date report print out and/or diskettes costs per center.

C. The following services are not required of the Contractor but may be considered added benefit options during the selection process. Proposers are encouraged to add further options:

1. Provide capability to consumers and the trade industry alike to book reservations for Connecticut properties at no cost to the State.

2. Ability to merge new records (from multiple sources), identify duplicates, and either purge the duplication or append that record with a new cell of information reflecting the new source code (e.g. response to a second mailing).

3. Ability to identify duplicates and pull-up existing files in response to new inquiries and update records accordingly (including address updates). Each specific prospect activity (e.g. response to a promotional mailing) would be added to the original record and acted on appropriately (e.g. fulfilled with requested information).
4. Ability to supply move updates, (e.g. National Change of Address, Address Change Service, and/or Address Correction Service, (NCOA, ACS, and/or Address Corr. Serv.) on entire database file.

5. Ability to provide fields for record enhancements (e.g. add data such as household income, age of children).

6. Sort database of specialized information (any inquiry outside a standard kit) according to the material requested and forward name, address, and coded fulfillment information to the State to be processed.

7. Ability to provide fulfillment services for bulk inquiries. Bulk inquiries are different from specialized information (B. 14). Bulk inquiries may vary from 20 copies and up of a specific publication.

8. Ability to provide online access to reports and data to the State and ability to do custom reports.

D. State’s Responsibilities

The Commission on Culture and Tourism shall provide the following:

a. Establish the priorities of the contractor and provide the contractor with a schedule of deliveries for the literature distribution service.

b. Provide the contractor with the literature distribution service program policy.

c. Oversee the overall activities of the contractor and maintain communication with the contractor.

d. Shall make existing data and material available to assist in the performance of Contractor’s responsibilities, including providing applicant information to establish the order processing system.

e. Shall be responsible for all literature distribution collections, including new and renewal clients. All monies will be collected and deposited by CCT.
Proposal Requirements

I. Contract Period
The State intends that this contract shall be in effect for a period of four (4) years, beginning October 1, 2007 through September 30, 2011.

The State reserves the sole right to extend this contract for a period up to the full original contract term or parts thereof.

II. Mandatory Extension to State Entities
Proposers are required to offer and extend this contract (including pricing, terms and conditions) to Political Sub-Divisions of the State (Towns and Municipalities), Schools, and Not-For-Profit Organizations. When a Political Sub-Division, School, and/or Not-For-Profit Organization utilizes this contract all references to the “State” are hereby replaced with the Name of the Using Sub-Division, School, or the name of the Not-For-Profit Organization.

III. Quantities and/or Usages
These are estimated quantities and/or usages only and in no way represent a commitment and/or intent to purchase. Actual quantities may vary and will be identified on individual purchase orders issued by the requesting state entity.

IV. Contract Separately / Additional Savings Opportunities
The State reserves the right to either seek additional discounts from the contractor(s) or to contract separately for a single purchase, if in the judgment of DAS/Procurement Services, the quantity required is sufficiently large, to enable the State to realize a cost savings, over and above the published contract prices, whether or not such a savings actually occurs.

V. Contract Award
The State reserves the right to award this Contract in a manner deemed to be in the best interest of the State and may include, but not be limited to:
A. by item, group of items, or in it’s entirety
B. geographic location to adequately service the entire State of Connecticut in the best possible manner
Selection Criteria

A selection committee will review and score all proposals. The following information, in addition to the requirements, terms and conditions identified throughout this RFP Document, will be considered as part of the Selection process and are listed in order of relative importance.

1. Applicable Content
   a. Ability to meet specifications, requirements, terms and conditions
   b. Ability to provide service, maintenance, service calls, etc.

2. Business Information:
   a. Length of Time in Business
   b. Appropriate Insurance
   c. References

3. Account Management
   a. Strategy for managing contract and customer service approach
   b. Ability to adhere to Quality Assurance / Safety requirements
   c. Reporting Capabilities

4. Value
   a. Form RFP-16 Exhibit B Price Schedule

5. Delivery
   a. Ability to adhere to delivery requirements
   b. Extent of ability to fulfill geographic areas
**Instructions to Proposers**

I. **Proposal Schedule**

- **Release of RFP:** Date: July 30, 2007
- **Receipt of Questions:** Date: August 10, 2007, by noon
- **Answers to Questions posted as Addendum:** Date: August 15, 2007
- **Proposal Due Date:** Date: August 20, 2007, by 2:00 pm

During the period from your organization's receipt of this Request for Proposals, and until a contract is awarded, your organization shall not contact any employee of the State of Connecticut for additional information, except in writing, directed to the Department of Administrative Services, Pam Anderson, 165 Capitol Ave., 5th Floor South, Hartford, CT 06106

II. **Questions**

Questions for the purpose of clarifying the RFP must be submitted in writing and must be received in Procurement Services no later than noon on August 10, 2007 in the State of Connecticut.

Questions must be delivered to:
- Department of Administrative Services
  Attn: Pam Anderson
  (RFP 07PSX0177),
  165 Capitol Avenue, 5th Floor South
  Hartford, CT 06106

or emailed to email address: Pamela.Anderson@ct.gov

III. **Sealed Proposals**

Proposals must be submitted in a SEALED envelope or carton, clearly marked with RFP 07PSX0177, the date, and the name and address of the proposer. Any material that is not so received may be opened as general mail, and result in invalidating the proposer's submission. Facsimile or unsealed proposals will not be accepted under any circumstances. Please submit 2 copies, (1 original and 1 copy).
Submittal Requirements

1. Applicable Content
   c. Ability to meet specifications, requirements, terms and conditions
   d. Ability to provide service, maintenance, service calls, etc.

2. Business Information:
   a. Length of Time in Business
   b. Appropriate Insurance
   c. References

3. Account Management
   a. Strategy for managing contract and customer service approach
   b. Ability to adhere to Quality Assurance / Safety requirements
   c. Reporting Capabilities

4. Value
   a. Form RFP-16 Exhibit B Price Schedule

5. Delivery
   a. Ability to adhere to delivery requirements
   b. Extent of ability to fulfill geographic areas
RFP Requirements

1. Stability of Proposed Prices
Any price offerings from proposers must be valid for a period of 180 days from the due date of the proposals.

2. Amendment or Cancellation of the RFP
DAS reserves the right to cancel, amend, modify or otherwise change this RFP at any time if it deems it to be in the best interest of the State to do so.

3. Proposal Modifications
No additions or changes to any proposal will be allowed after the proposal due date, unless such modification is specifically requested by DAS. DAS, at its option, may seek proposer retraction and/or clarification of any discrepancy or contradiction found during its review of proposals.

4. Proposer Presentation of Supporting Evidence
Proposers must be prepared to provide any evidence of experience, performance, ability, and/or financial surety that DAS deems to be necessary or appropriate to fully establish the performance capabilities represented in their proposals.

5. Proposer Demonstration of Proposed Services and or Products
At the discretion of DAS, proposers must be able to confirm their ability to provide all proposed services. Any required confirmation must be provided at a site approved by DAS and without cost to the State.

6. Erroneous Awards
DAS reserves the right to correct inaccurate awards. This may include, in extreme circumstances, revoking the awarding of a contract already made to a proposer and subsequently awarding the contract to another proposer.

Such action on the part of DAS shall not constitute a breach of contract on the part of DAS since the contract with the initial proposer is deemed to be void and of no effect as if no contract ever existed between DAS and such proposer.

7. Proposal Expenses
Proposers are responsible for all costs and expenses incurred in the preparation of proposals and for any subsequent work on the proposal that is required by DAS.

8. Ownership of Proposals
All proposals shall become the sole property of the State and will not be returned.

9. Ownership of Subsequent Products
Any product, whether acceptable or unacceptable, developed under a contract awarded as a result of this RFP shall be the sole property of the State unless otherwise stated in the contract.

10. Execution of Contract
This RFP is not a contract and, alone, shall not be interpreted as such. Rather, this RFP only serves as the instrument through which proposals are solicited.
If, for some reason, DAS and the initial proposer fail to reach consensus on the issues relative to the contract, then DAS may commence contract negotiations with other proposers. DAS may decide at any time to start the RFP process again.

The contract may include a liquidated damages clause at the discretion of the State.

11. Oral Agreement or Arrangements
Any alleged oral agreements or arrangements made by proposers with any State agency or employee will be disregarded in any State proposal evaluation or associated award.

12. Subcontractors
DAS must approve any and all subcontractors utilized by the successful proposer prior to any such subcontractor commencing any work. Proposers acknowledge by the act of submitting a proposal that any work provided under the contract is work conducted on behalf of the State and that the Commissioner of DAS or her designee may communicate directly with any subcontractor as the State deems to be necessary or appropriate. It is also understood that the successful proposer shall be responsible for all payment of fees charged by the subcontractor(s). A performance evaluation of any subcontractor shall be provided promptly by the successful proposer to DAS upon request.

The successful proposer must provide the majority of services described in the specifications.

13. Confidentiality and Care of Data
The successful proposer agrees to protect the confidentiality of any files, data or other material pertaining to this contract and to restrict their use solely for the purpose of performing this contract. The successful proposer shall take all steps necessary to safeguard data, files, reports or other information from loss, destruction or erasure. Any costs or expenses of replacing or damages resulting from the loss of such data shall be borne by the contractor when such loss or damage occurred through its negligence.

14. RFP CONTRACT (Please see over)

The Contract Document is a template (Please see over) that will be signed by the Awarded Contractor and DAS.
CONTRACT
07PSX0177

Between

THE STATE OF CONNECTICUT

Acting by its

DEPARTMENT OF ADMINISTRATIVE SERVICES

AND

______________________________
Awarded Contractor

FOR THE PURCHASE AND SALE OF
WAREHOUSING AND DISTRIBUTION SERVICES FOR A FULL SERVICE PAID
LITERATURE DISTRIBUTION PROGRAM ADMINSTRED BY THE COMMISSION AND
CULTURE AND TOURISM.

1 October 2007
Contract Award Date
This Contract (the “Contract”) is made as of the 1st day of August, 2007, by and between, _______ (the “Contractor,”) with a principal place of business at ________, acting by ____________, its ____________ and the State of Connecticut, Department of Administrative Services (“DAS”), with a principal place of business at 165 Capitol Ave, Hartford, Connecticut 06106-1659, acting by Pamela Anderson, its Contract Specialist, in accordance with Sections 4a-2 and 4a-51 of the Connecticut General Statutes.

Now therefore, in consideration of these presents, and for other good and valuable consideration, the receipt and sufficiency of which the parties acknowledge, the Contractor and the State agree as follows:

1. Definitions. Unless otherwise indicated, the following terms shall have the following corresponding definitions:

   (a) Cancellation: An end to the Contract effected pursuant to a right which the Contract creates due to a breach.

   (b) Claims: All actions, suits, claims, demands, investigations and proceedings of any kind, open, pending or threatened, whether mature, unmatured, contingent, known or unknown, at law or in equity, in any forum.

   (c) Client Agency: Connecticut Commission on the Arts

   (d) Contract: The agreement, as of its effective date, between the Proposer and the State for any or all Goods or Services at the Proposal price.

   (e) Contractor: A person or entity who submits a Proposal and who executes a Contract.

   (f) Contractor Parties: A Contractor’s members, directors, officers, shareholders, partners, managers, principal officers, representatives, agents, servants, consultants, employees or any one of them or any other person or entity with whom the Contractor is in privity of oral or written contract and the Contractor intends for such other person or entity to Perform under the Contract in any capacity.

   (g) Day: All calendar days other than Saturdays, Sundays and days designated as national or State of Connecticut holidays upon which banks in Connecticut are closed.

   (h) Expiration: An end to the Contract due to the completion in full of the mutual performances of the parties or due to the Contract’s term being completed.

   (i) Force Majeure: Events that materially affect the cost of the Goods or Services or the time schedule within which to Perform and are outside the control of the party asserting that such an event has occurred, including, but not limited to, labor troubles unrelated to the Contractor, failure of or inadequate permanent power, unavoidable casualties, fire not caused by the Contractor, extraordinary weather conditions, disasters, riots, acts of God, insurrection or war.

   (j) Goods: For purposes of the Contract, all things which are movable at the time that the Contract is effective and which include, without limiting this definition, supplies, materials and equipment, as specified in the Request for Proposals and set forth in Exhibit A.
(k) Goods or Services: Goods, Services or both, as specified in the Request for Proposals and set forth in Exhibit A.

(l) Proposal: A Proposer’s submittal in response to a Request for Proposals.

(m) Proposer Parties: A Proposer’s members, directors, officers, shareholders, partners, managers, principal officers, representatives, agents, servants, consultants, employees or any one of them or any other person or entity with whom the Proposer is in privity of oral or written contract and the Proposer intends for such other person or entity to Perform under the Contract in any capacity.

(n) Records: All working papers and such other information and materials as may have been accumulated by the Contractor in performing the Contract, including but not limited to, documents, data, plans, books, computations, drawings, specifications, notes, reports, records, estimates, summaries and correspondence, kept or stored in any form.

(o) Request for Proposals: A State request inviting proposals for Goods or Services. This Contract shall be governed by the statutes, regulations and procedures of the State of Connecticut, Department of Administrative Services.

(p) Services: The performance of labor or work, as specified in the Request for Proposals and set forth in Exhibit A.

(q) State: The State of Connecticut, including DAS, the Client Agency and any office, department, board, council, commission, institution or other agency of the State.

(r) Termination: An end to the Contract effected pursuant to a right which the Contract creates, other than for a breach.

(s) Title: all ownership, title, licenses, rights and interest, including, but not limited to, perpetual use, of and to the Goods or Services.

2. Term of Contract; Contract Extension. The Contract will be in effect from October 1, 2007 through September 30, 2011. The parties may extend this Contract, prior to Termination, Expiration or Cancellation, one or more times for a combined total period not to exceed the complete length of the original term, but only in accordance with the section in this Contract concerning Contract Amendments.

3. Description of Goods or Services. The Contractor shall perform as set forth in Exhibit A. For purposes of this Contract, to perform and the performance in Exhibit A is referred to as “Perform” and the “Performance.”


(a) Price Schedule: Price Schedule under this Contract is set forth in Exhibit B.

(b) Payment Terms and Billing: Payment shall be made only after the Client Agency receives and accepts the Goods or Services and after it receives a properly completed invoice. Unless otherwise specified in the Contract, payment for all accepted Goods or Services shall be due within forty-five (45) days after acceptance of the Goods or Services, or thirty (30) days if the Contractor is a certified small contractor or minority business enterprise as defined in Conn. Gen. Stat. § 4a-60g. The Contractor shall submit an invoice to the Client Agency for the Performance. The invoice shall include detailed information for Goods or Services, delivered and performed, as applicable, and accepted. Any late payment charges shall be calculated in accordance with the Connecticut General Statutes.
(c) Price Adjustments: Prices for the Goods or Services listed in Exhibit B shall remain unchanged for twelve (12) months following the effective date of the Contract. The Contractor shall have the right to request a price adjustment only during the thirty (30) days immediately preceding the annual anniversary dates of the effective date of the Contract during the term of the Contract. During this thirty (30) day period, the Contractor may submit a request in writing to DAS for a price adjustment that is consistent with and relative to price changes originating with and compelled by manufacturer and/or market trends and which changes are outside of the Contractor’s control. The Contractor must fully document its request, attaching to the request, without limitation, such manufacturer and market data, as support the requested adjustment. DAS may, in its sole discretion, approve or disapprove the requested adjustment, in whole or in part. Any approved adjustment shall be final and shall remain unchanged until the next annual anniversary date of the effective date of the Contract.

The Contractor shall submit all requests in accordance with Section #35. Notice. A request made to the Client Agency shall not be valid and the parties shall treat it as if the Contractor had not made the request at all. A request made to the Client Agency shall not be considered timely and shall not toll or extend the running of the thirty (30) days. The right of the Contractor to request a particular price adjustment shall lapse upon the expiration of the applicable thirty (30) days. If the Contractor fails to make a timely request, then the price shall remain unchanged from the previous year and shall continue through the next succeeding twelve (12) months and until the second annual anniversary of the effective date of the Contract. If approved, price adjustments shall become effective ten (10) days after the date of the approval. The Contractor shall honor any purchase orders issued prior to the effective date of the approval at the price in effect at the time of the issuance of the purchase order.

5. Rejected Items; Abandonment.

(a) The Contractor may deliver, cause to be delivered, or, in any other way, bring or cause to be brought, to any State premises or other destination, Goods, as samples or otherwise, and other supplies, materials, equipment or other tangible personal property. The Agency may, by written notice and in accordance with the terms and conditions of the Contract, direct the Contractor to remove any or all such Goods (“the “Rejected Goods”) and any or all other supplies, materials, equipment or other tangible personal property (collectively, the “Contractor Property”) from and out of State premises and any other location which the Agency or State manages, leases or controls. The Contractor shall remove the Rejected Goods and the Contractor Property in accordance with the terms and conditions of the written notice. Failure to remove the Rejected Goods or the Contractor Property in accordance with the terms and conditions of the written notice shall mean, for itself and all Contractor Parties and Bidder Parties, that:

(1) they have voluntarily, intentionally, unconditionally, unequivocally and absolutely abandoned and left unclaimed the Rejected Goods and Contractor Property and relinquished all ownership, title, licenses, rights, possession and interest of, in and to (collectively, “Title”) the Rejected Goods and Contractor Property with the specific and express intent of (A) terminating all of their Title to the Rejected Goods and Contractor Property, (B) vesting Title to the Rejected Goods and Contractor Property in the State of Connecticut and (C) not ever reclaiming Title or any future rights of any type in and to the Rejected Goods and Contractor Property;

(2) there is no ignorance, inadvertence or unawareness to mitigate against the intent to abandon the Rejected Goods or Contractor Property;
(3) they vest authority, without any further act required on their part or the Agency’s part, in the Agency and the State of Connecticut to use or dispose of the Rejected Goods and Contractor Property, in the Agency’s sole discretion, as if the Rejected Goods and Contractor Property were the Agency’s or State’s own property and in accordance with law, without incurring any liability or obligation to the Contractor or any other party;

(4) if the Agency or State incur any costs or expenses in connection with disposing of the Rejected Goods and Contractor Property, including, but not limited to, advertising, moving or storing the Rejected Goods and Contractor Property, auction and other activities, the Agency shall invoice the Contractor for all such cost and expenses and the Contractor shall reimburse the State no later than thirty (30) days after the date of invoice; and

(5) they do remise, release and forever discharge the Agency and all State of Connecticut employees, departments, commissions, boards, bureaus, agencies, instrumentalities or political subdivisions and their respective successors, heirs, executors and assigns (collectively, the “State and Its Agents”) of and from all Claims which they and their respective successors or assigns, jointly or severally, ever had, now have or will have against the Agency and the State and Its Agents arising from the use or disposition of the Rejected Goods and Contractor Property.

(b) The Contractor shall secure from each Contractor Party or Bidder Party, as appropriate, such document or instrument as necessary or appropriate as will vest in the Contractor plenary authority to bind the Contractor Parties and Bidder Parties to the full extent necessary or appropriate to give full effect to all of the terms and conditions of this section. The Contractor shall provide, no later than fifteen (15) days after receiving a request from the Agency, such information as the Agency may require to evidence, in the Agency’s sole determination, compliance with this section.

6. **Order and Delivery.** The Contract shall bind the Contractor to furnish and deliver the Goods or Services in accordance with Exhibit A and at the prices set forth in Exhibit B. Subject to the sections in this Contract concerning Force Majeure, Termination, Cancellation Expiration and Open Market Purchases, the Contract shall bind the Client Agency to order the Goods or Services from the Contractor, and to pay for the accepted Goods or Services in accordance with Exhibit B.

7. **Contract Amendments.** No amendment to or modification or other alteration of the Contract, including extensions, shall be valid or binding upon the parties unless made in writing, signed by the parties and, if applicable, approved by the Connecticut Attorney General.

7. **Assignment.** The Contractor shall not assign any of its rights or obligations under the Contract, voluntarily or otherwise, in any manner without the prior written consent of DAS. DAS may void any purported assignment in violation of this section and declare the Contractor in breach of Contract. Any Cancellation by DAS for a breach is without prejudice to DAS’s or the State’s rights or possible Claims.

8. **Termination, Cancellation and Expiration.**

(a) Notwithstanding any provisions in this Contract, DAS, through a duly authorized employee, may Terminate the Contract whenever DAS makes a written determination that such Termination is in the best interests of the State. DAS shall notify the Contractor in writing of Termination pursuant to this section, which notice shall specify the effective date of Termination and the extent to which the Contractor must complete Performance under the Contract prior to such date.
(b) Notwithstanding any provisions in this Contract, DAS, through a duly authorized employee, may, after making a written determination that the Contractor has breached the Contract, Cancel the Contract in accordance with the provisions in the Breach section of this Contract.

(c) DAS shall send the notice of Termination or Cancellation via certified mail, return receipt requested, to the Contractor at the most current address which the Contractor has furnished to DAS for purposes of correspondence, or by hand delivery. Upon receiving such notice from DAS, the Contractor shall immediately discontinue all services affected in accordance with the notice, undertake all commercially reasonable efforts to mitigate any losses or damages, and deliver to the Client Agency all Records. The Records are deemed to be the property of the Client Agency and the Contractor shall deliver them to the Client Agency no later than thirty (30) days after the Termination, Cancellation or Expiration of the Contract or fifteen (15) days after the Contractor receives a written request from DAS for the Records. The Contractor shall deliver those Records that exist in electronic, magnetic or other intangible form in a non-proprietary format, such as, but not limited to, ASCII or .TXT.

(d) Upon receipt of a written notice of Termination or Cancellation from DAS, the Contractor shall cease operations as directed by DAS in the notice, and take all actions that are necessary or appropriate, or that DAS may reasonably direct, for the protection and preservation of the Goods and any other property. Except for any work which DAS directs the Proposer to Perform in the notice prior to the effective date of Termination or Cancellation, and except as otherwise provided in the notice, the Contractor shall terminate or conclude all existing subcontracts and purchase orders and shall not enter into any further subcontracts, purchase orders or commitments.

(e) In the case of any Termination or Cancellation, the Client Agency shall, within forty-five (45) days of the effective date of Termination or Cancellation, reimburse the Contractor for its Performance rendered and accepted by the Client Agency in accordance with Exhibit A, in addition to all actual and reasonable costs incurred after Termination or Cancellation in completing those portions of the Performance which the Contractor was required to complete by the notice. However, the Contractor is not entitled to receive and the Client Agency is not obligated to tender to the Contractor any payments for anticipated or lost profits. Upon request by DAS, the Contractor shall assign to the Client Agency, or any replacement contractor which DAS designates, all subcontracts, purchase orders and other commitments, deliver to the Client Agency all Records and other information pertaining to its Performance, and remove from State premises, whether leased or owned, all such equipment, waste material and rubbish related to its Performance as DAS may request.

(f) For breach or violation of any of the provisions in the section concerning Representations and Warranties, DAS may Cancel the Contract in accordance with its terms and revoke any consents to assignments given as if the assignments had never been requested or consented to, without liability to the Contractor or Contractor Parties or any third party.

(g) Upon Termination, Cancellation or Expiration of the Contract, all rights and obligations shall be null and void, so that no party shall have any further rights or obligations to any other party, except with respect to the sections which survive Termination, Cancellation or Expiration of the Contract. All representations, warranties, agreements and rights of the parties under the Contract shall survive such Termination, Cancellation or Expiration to the extent not otherwise limited in the Contract and without each one of them having to be specifically mentioned in the Contract.

(h) Termination or Cancellation of the Contract pursuant to this section shall not be deemed to be a breach of contract by DAS.

10. Reserved
11. **Breach.** If either party breaches the Contract in any respect, the non-breaching party shall provide written notice of such breach to the breaching party and afford the breaching party an opportunity to cure the breach within ten (10) days from the date that the breaching party receives such notice. Any other time provided for in the notice shall trump such ten (10) days. Such right to cure period shall be extended if the non-breaching party is satisfied that the breaching party is making a good faith effort to cure but the nature of the breach is such that it cannot be cured within the right to cure period. The notice may include an effective Contract Cancellation date if the breach is not cured by the stated date and, unless otherwise modified by the non-breaching party in writing prior to the Cancellation date, no further action shall be required of any party to effect the Cancellation as of the stated date. If the notice does not set forth an effective Contract Cancellation date, then the non-breaching party may Cancel the Contract by giving the breaching party no less than twenty four (24) hours' prior written notice. If DAS believes that the Contractor has not performed according to the Contract, the Client Agency may withhold payment in whole or in part pending resolution of the Performance issue, provided that DAS notifies the Contractor in writing prior to the date that the payment would have been due in accordance with **Exhibit B**.

12. **Waiver.**

(a) No waiver of any breach of the Contract shall be interpreted or deemed to be a waiver of any other or subsequent breach. All remedies afforded in the Contract shall be taken and construed as cumulative, that is, in addition to every other remedy provided in the Contract or at law or in equity.

(b) A party’s failure to insist on strict performance of any provision of the Contract shall only be deemed to be a waiver of rights and remedies concerning that specific instance of Performance and shall not be deemed to be a waiver of any subsequent rights, remedies or breach.

13. **Open Market Purchases.** Except to the extent that the Contractor is performing within a right to cure period, failure of the Contractor to Perform within the time specified in the Contract, or failure to replace rejected or substandard Goods or fulfill unperformed Services when so requested and as the Contract provides or allows, constitutes a breach of the Contract and as a remedy for such breach, such failure shall constitute authority for DAS, if it deems it to be necessary or appropriate in its sole discretion, to Cancel the Contract and/or to purchase on the open market, Goods or Services to replace those which have been rejected, not delivered, or not performed. The Client Agency shall invoice the Contractor for all such purchases to the extent that they exceed the costs and expenses in **Exhibit B** and the Contractor shall pay the Client Agency’s invoice immediately after receiving the invoice. If DAS does not Cancel the Contract, the Client Agency will deduct such open market purchases from the Contract quantities. However, if the Client Agency deems it to be in the best interest of the State, the Client Agency may accept and use the Goods or Services delivered which are substandard in quality, subject to an adjustment in price to be determined by the Client Agency.

14. **Purchase Orders.**

(a) The Contract itself is not an authorization for the Contractor to ship Goods or begin Performance in any way. The Contractor may begin Performance only after it has received a duly issued purchase order against the Contract for Performance.

(b) The Agency shall issue a purchase order against the Contract directly to the Contractor and to no other party.
(c) All purchase orders shall be in written or electronic form, bear the Contract number (if any) and comply with all other State and Agency requirements, particularly the Agency’s requirements concerning procurement. Purchase orders issued in compliance with such requirements shall be deemed to be duly issued.

(d) A Contractor making delivery without a duly issued purchase order in accordance with this section does so at the Contractor’s own risk.

(e) The Agency may, in its sole discretion, deliver to the Contractor any or all duly issued purchase orders via electronic means only, such that the Agency shall not have any additional obligation to deliver to the Contractor a “hard copy” of the purchase order or a copy bearing any hand-written signature or other “original” marking.

15. Indemnification.

(a) The Contractor shall indemnify, defend and hold harmless the State and its officers, representatives, agents, servants, employees, successors and assigns from and against any and all (1) Claims arising, directly or indirectly, in connection with the Contract, including the acts of commission or omission (collectively, the "Acts") of the Contractor or Contractor Parties; and (2) liabilities, damages, losses, costs and expenses, including but not limited to, attorneys' and other professionals' fees, arising, directly or indirectly, in connection with Claims, Acts or the Contract. The Contractor shall use counsel reasonably acceptable to the State in carrying out its obligations under this section. The Contractor’s obligations under this section to indemnify, defend and hold harmless against Claims includes Claims concerning confidentiality of any part of or all of the Proposal or any Records, any intellectual property rights, other proprietary rights of any person or entity, copyrighted or uncopyrighted compositions, secret processes, patented or unpatented inventions, articles or appliances furnished or used in the Performance of the Contract.

(b) The Contractor shall reimburse the State for any and all damages to the real or personal property of the State caused by the Acts of the Contractor or any Contractor Parties. The State shall give the Contractor reasonable notice of any such Claims.

(c) The Contractor’s duties under this section shall remain fully in effect and binding in accordance with the terms and conditions of the Contract, without being lessened or compromised in any way, even where the Contractor is alleged or is found to have merely contributed in part to the Acts giving rise to the Claims and/or where the State is alleged or is found to have contributed to the Acts giving rise to the Claims.

(d) The Contractor shall carry and maintain at all times during the term of the Contract, and during the time that any provisions survive the term of the Contract, sufficient general liability insurance to satisfy its obligations under this Contract. The Contractor shall name the State as an additional insured on the policy and shall provide a copy of the policy to DAS and the Client Agency, except that the Contractor shall not provide a copy to DAS if the Client Agency is the State Department of Transportation, prior to the effective date of the Contract. The Contractor shall not begin Performance until the delivery of the policy to the Client Agency.

(e) The rights provided in this section for the benefit of the State shall encompass the recovery of attorneys’ and other professionals’ fees expended in pursuing a Claim against a third party.

(f) This section shall survive the Termination, Cancellation or Expiration of the Contract, and shall not be limited by reason of any insurance coverage.
16. **Forum and Choice of Law.** The Contract shall be deemed to have been made in the City of Hartford, State of Connecticut. Both Parties agree that it is fair and reasonable for the validity and construction of the Contract to be, and it shall be, governed by the laws and court decisions of the State of Connecticut, without giving effect to its principles of conflicts of laws. To the extent that any immunities provided by Federal law or the laws of the State of Connecticut do not bar an action against the State, and to the extent that these courts are courts of competent jurisdiction, for the purpose of venue, the complaint shall be made returnable to the Judicial District of Hartford only or shall be brought in the United States District Court for the District of Connecticut only, and shall not be transferred to any other court, provided, however, that nothing here constitutes a waiver or compromise of the sovereign immunity of the State of Connecticut. The Contractor waives any objection which it may now have or will have to the laying of venue of any Claims in any forum and further irrevocably submits to such jurisdiction in any suit, action or proceeding.

17. **Contractor Guaranties.** Contractor shall:

(a) Perform fully under the Contract;

(b) Guarantee the Goods or Services against defective material or workmanship and to repair any damage or marring occasioned in transit or, at the Client Agency's option, replace them;

(c) Furnish adequate protection from damage for all work and to repair damage of any kind, for which its workers are responsible, to the premises, Goods, the Contractor’s work or that of Contractor Parties;

(d) With respect to the provision of Services, pay for all permits, licenses and fees and give all required or appropriate notices;

(e) Adhere to all Contractual provisions ensuring the confidentiality of Records that the Contractor has access to and are exempt from disclosure under the State’s Freedom of Information Act or other applicable law; and

(f) Neither disclaim, exclude nor modify the implied warranties of fitness for a particular purpose or of merchantability.

18. **Implied Warranties.** DAS does not disclaim, exclude or modify the implied warranty of fitness for a particular purpose or the warranty of merchantability.

19. **Goods, Standards and Appurtenances.** Any Goods delivered must be standard new Goods, latest model, except as otherwise specifically stated in the Contract. Remanufactured, refurbished or reconditioned equipment may be accepted but only to the extent allowed under the Contract. Where the Contract do not specifically list or describe any part or nominal appurtenances of equipment for the Goods, it shall be understood that the Contractor shall deliver such equipment and appurtenances as are usually provided with the manufacturer's stock model.

20. **Delivery.**

(a) Delivery shall be made as ordered and in accordance with the Contract. Unless otherwise specified in the Contract, delivery shall be to a loading dock or receiving platform. The Contractor or Contractor’s shipping designee shall be responsible for removal of Goods from the carrier and placement on the Client Agency loading dock or receiving platform. The receiving personnel of the Client Agency are not required to assist in this process. The decision of DAS as to reasonable compliance with delivery terms shall be final and binding. The burden of proof of proper receipt of the order shall rest with the Contractor.
(b) In order for the time of delivery to be extended, the Client Agency must first approve a request for extension from the time specified in the Contract, such extension applying only to the particular item or shipment.

(c) Goods shall be securely and properly packed for shipment, according to accepted standard commercial practice, without extra charge for packing cases, baling or sacks. The containers shall remain the property of the Client Agency unless otherwise stated in the Proposal.

(d) All risk of loss and damage to the Goods transfers to the Client Agency upon Title vesting in the Client Agency.

21. Goods Inspection. The Client Agency shall determine the manner and prescribe the inspection of all Goods and the tests of all samples submitted to determine whether they comply with all of the specifications in the Contract. If any Goods fail in any way to meet the specifications in the Contract, the Client Agency may, in its sole discretion, either reject it and owe nothing or accept it and pay for it on an adjusted price basis, depending on the degree to which the Goods meet the specifications. Any decision pertaining to any such failure or rejection shall be final and binding.

22. Setoff. In addition to all other remedies that DAS may have, the State, in its sole discretion, may setoff (1) any costs or expenses that the State incurs resulting from the Contractor's unexcused nonperformance under the Contract and under any other agreement or arrangement that the Contractor has with the State and (2) any other amounts that are due or may become due from the State to the Contractor, against amounts otherwise due or that may become due to the Contractor under the Contract, or under any other agreement or arrangement that the Contractor has with the State. The State’s right of setoff shall not be deemed to be the State’s exclusive remedy for the Contractor’s or Contractor Parties’ breach of the Contract, all of which shall survive any setoffs by the State.

23. Force Majeure. The State and the Contractor shall not be excused from their obligation to perform in accordance with the Contract except in the case of Force Majeure events and as otherwise provided for in the Contract. In the case of any such exception, the nonperforming party shall give immediate written notice to the other, explaining the cause and probable duration of any such nonperformance.

24. Advertising. The Contractor shall not refer to sales to the State for advertising or promotional purposes, including, but not limited to, posting any material or data on the Internet, without DAS’s prior written approval.

25. Americans With Disabilities Act. The Contractor shall be and remain in compliance with the Americans with Disabilities Act of 1990 (“Act”), to the extent applicable, during the term of the Contract. DAS may Cancel the Contract if the Contractor fails to comply with the Act.

26. Representations and Warranties. The Contractor, and the Proposer, as appropriate, represent and warrant to DAS for itself, Contractor Parties and Proposer Parties, as appropriate, that:

(a) if they are entities, they are duly and validly existing under the laws of their respective states of organization and authorized to conduct business in the State of Connecticut in the manner contemplated by the Contract. Further, as appropriate, they have taken all necessary action to authorize the execution, delivery and Performance of the Proposal and the Contract and have the power and authority to execute, deliver and Perform their obligations under the Contract;
(b) they will comply with all applicable State and Federal laws and municipal ordinances in
satisfying their obligations to the State under and pursuant to the Contract, including, but not
limited to (1) Connecticut General Statutes Title 1, Chapter 10, concerning the State’s Codes
of Ethics and (2) Title 4a concerning State purchasing, including, but not limited to 22a-194a
concerning the use of polystyrene foam;

(c) the execution, delivery and Performance of the Contract will not violate, be in conflict with,
result in a breach of or constitute (with or without due notice and/or lapse of time) a default
under any of the following, as applicable: (1) any provision of law; (2) any order of any court
or the State; or (3) any indenture, agreement, document or other instrument to which it is a
party or by which it may be bound;

(d) they are not presently debarred, suspended, proposed for debarment, declared ineligible, or
voluntarily excluded from covered transactions by any governmental entity;

(e) as applicable, they have not, within the three years preceding the Contract, in any of their
current or former jobs, been convicted of, or had a civil judgment rendered against them or
against any person who would Perform under the Contract, for commission of fraud or a
criminal offense in connection with obtaining, attempting to obtain, or performing a
transaction or contract with any governmental entity. This includes, but is not limited to,
violation of Federal or state antitrust statutes or commission of embezzlement, theft, forgery,
bribery, falsification or destruction of records, making false statements, or receiving stolen
property;

(f) they are not presently indicted for or otherwise criminally or civilly charged by a
governmental entity with commission of any of the offenses listed above;

(g) they have not within the three years preceding the Contract had one or more contracts with
any governmental entity Cancelled;

(h) they have not employed or retained any entity or person, other than a bona fide employee
working solely for them, to solicit or secure the Contract and that they have not paid or
agreed to pay any entity or person, other than a bona fide employee working solely for them,
any fee, commission, percentage, brokerage fee, gifts, or any other consideration contingent
upon or resulting from the award or making of the Contract or any assignments made in
accordance with the terms of the Contract;

(i) to the best of their knowledge, there are no Claims involving the Proposer, Proposer Parties,
Contractor or Contractor Parties that might reasonably be expected to materially adversely
affect their businesses, operations, assets, properties, financial stability, business prospects or
ability to Perform fully under the Contract;

(j) they shall disclose, to the best of their knowledge, to DAS in writing any Claims involving
them that might reasonably be expected to materially adversely affect their businesses,
operations, assets, properties, financial stability, business prospects or ability to Perform fully
under the Contract, no later than ten (10) Days after becoming aware or after they should
have become aware of any such Claims. For purposes of the Contractor’s obligation to
disclose any Claims to DAS, the ten (10) Days in the section of this Contract concerning
Disclosure of Contractor Parties Litigation shall run consecutively with the ten (10) Days
provided for in this representation and warranty;

(k) their participation in the Request for Proposals process is not a conflict of interest or a breach
of ethics under the provisions of Title 1, Chapter 10 of the Connecticut General Statutes
concerning the State’s Codes of Ethics;
(l) the Proposal was not made in connection or concert with any other person, entity or Proposer, including any affiliate (as defined in the Tangible Personal Property section of this Contract) of the Proposer, submitting a Proposal for the same Goods or Services, and is in all respects fair and without collusion or fraud;

(m) they are able to Perform under the Contract using their own resources or the resources of a party who is not a Proposer;

(n) the Contractor shall obtain in a written contract all of the representations and warranties in this section from any Contractor Parties and to require that provision to be included in any contracts and purchase orders with Contractor Parties;

(o) they have paid all applicable workers’ compensation second injury fund assessments concerning all previous work done in Connecticut;

(p) they have a record of compliance with Occupational Health and Safety Administration regulations without any unabated, willful or serious violations;

(q) they owe no unemployment compensation contributions;

(r) they are not delinquent in the payment of any taxes owed, or, that they have filed a sales tax security bond, and they have, if and as applicable, filed for motor carrier road tax stickers and have paid all outstanding road taxes;

(s) each Contractor Party has vested in the Contractor plenary authority to bind the Contractor Parties and Bidder Parties to the full extent necessary or appropriate to ensure full compliance with and Performance in accordance with all of the terms and conditions of the Contract and that all appropriate parties shall also provide to DAS, no later than fifteen (15) days after receiving a request from DAS, such information as DAS may require to evidence, in DAS’s sole determination, compliance with this section;

(t) except to the extent modified or abrogated in the Contract, all Title shall pass to the Client Agency upon complete installation, testing and acceptance of the Goods or Services and payment by the Client Agency;

(u) if either party Terminates or Cancels the Contract, for any reason, they shall relinquish to the Client Agency all Title to the Goods delivered, accepted and paid for (except to the extent any invoiced amount is disputed) by the Client Agency;

(v) with regard to third party products provided with the Goods, they shall transfer all licenses which they are permitted to transfer in accordance with the applicable third party license;

(w) they shall not copyright, register, distribute or claim any rights in or to the Goods after the effective date of the Contract without DAS’s prior written consent;

(x) they either own or have the authority to use all Title of and to the Goods, and that such Title is not the subject of any encumbrances, liens or claims of ownership by any third party;

(y) the Goods do not infringe or misappropriate any patent, trade secret or other intellectual property right of a third party;

(z) the Client Agency's use of any Goods shall not infringe or misappropriate any patent, trade secret or other intellectual property right of a third party;
(aa) if they procure any Goods, they shall sub-license such Goods and that the Client Agency shall be afforded the full benefits of any manufacturer or subcontractor licenses for the use of the Goods; and

(bb) they shall assign or otherwise transfer to the Client Agency, or afford the Client Agency the full benefits of any manufacturer's warranty for the Goods, to the extent that such warranties are assignable or otherwise transferable to the Client Agency.

27. Representations and Warranties Concerning Motor Vehicles. If in the course of Performance or in any other way related to the Contract the Contractor at any time uses or operates “motor vehicles,” as that term is defined by Conn. Gen. Stat. §14-1(51) (including, but not limited to such services as snow plowing, sanding, hauling or delivery of materials, freight or merchandise, or the transportation of passengers), the Contractor, and the Proposer, as appropriate, represent and warrant for itself, the Contractor Parties and Proposer Parties, as appropriate, that:

(a) It is the owner of record or lessee of record of each such motor vehicle used in the Performance of the Contract, and each such motor vehicle is duly registered with the Connecticut Department of Motor Vehicles (“ConnDMV”) in accordance with the provisions of Chapter 246 of the Connecticut General Statutes. Each such registration shall be in valid status, and shall not be expired, suspended or revoked by ConnDMV, for any reason or cause. If such motor vehicle is not registered with ConnDMV, then it shall be duly registered with another state or commonwealth in accordance with such other state’s or commonwealth’s applicable statutes. Each such registration shall be in valid status, and shall not be expired, suspended or revoked by such other state or commonwealth for any reason or cause.

(b) Each such motor vehicle shall be fully insured in accordance with the provisions of Sections 14-12b, 14-112 and 38a-371 of the Connecticut General Statutes, as amended, in the amounts required by the said sections or in such higher amounts as have been specified by ConnDMV as a condition for the award of the Contract, or in accordance with all substantially similar provisions imposed by the law of the jurisdiction where the motor vehicle is registered.

(c) Each Contractor Party who uses or operates a motor vehicle at any time in the Performance of the Contract shall have and maintain a motor vehicle operator’s license or commercial driver’s license of the appropriate class for the motor vehicle being used or operated. Each such license shall bear the endorsement or endorsements required by the provisions of Section 14-36a of the Connecticut General Statutes, as amended, to operate such motor vehicle, or required by substantially similar provisions imposed by the law of another jurisdiction in which the operator is licensed to operate such motor vehicle. The license shall be in valid status, and shall not be expired, suspended or revoked by ConnDMV or such other jurisdiction for any reason or cause.

(d) Each motor vehicle shall be in full compliance with all of the terms and conditions of all provisions of the Connecticut General Statutes and regulations, or those of the jurisdiction where the motor vehicle is registered, pertaining to the mechanical condition, equipment, marking and operation of motor vehicles of such type, class and weight, including, but not limited to, requirements for motor vehicles having a gross vehicle weight rating of 18,000 pounds or more or motor vehicles otherwise described by the provisions of Conn. Gen. Stat. § 14-163c(a) and all applicable provisions of the Federal Motor Carrier Safety Regulations, as set forth in Title 49, Parts 382 to 399, inclusive, of the Code of Federal Regulations.

28. Disclosure of Contractor Parties Litigation. The Contractor shall require that all Contractor Parties, as appropriate, disclose to the Contractor, to the best of their knowledge, any Claims involving the Contractor Parties that might reasonably be expected to materially adversely
affect their businesses, operations, assets, properties, financial stability, business prospects or ability to Perform fully under the Contract, no later than ten (10) Days after becoming aware or after they should have become aware of any such Claims. Disclosure shall be in writing.

29. Entirety of Contract. The Contract is the entire agreement between the parties with respect to its subject matter, and supersedes all prior agreements, proposals, offers, counteroffers and understandings of the parties, whether written or oral. The Contract has been entered into after full investigation, neither party relying upon any statement or representation by the other unless such statement or representation is specifically embodied in the Contract.

30. Exhibits. All exhibits referred to in and attached to this Contract are incorporated in this Contract by such reference and shall be deemed to be a part of it as if they had been fully set forth in it.

31. Executive Orders. The Contract is subject to the provisions of Executive Order No. 7C of Governor M. Jodi Rell, promulgated July 13, 2006, concerning contracting reforms, Executive Order No. 14 of Governor M. Jodi Rell, promulgated April 17th, 2006, concerning procurement of cleaning products and services, Executive Order No. Sixteen of Governor John G. Rowland promulgated August 4, 1999, concerning violence in the workplace, Executive Order No. Seventeen of Governor Thomas J. Meskill, promulgated February 15, 1973, concerning the listing of employment openings and Executive Order No. Three of Governor Thomas J. Meskill, promulgated June 16, 1971, concerning labor employment practices, all of which are incorporated into and are made a part of the Contract as if they had been fully set forth in it. At the Contractor’s request, the Client Agency shall provide a copy of these orders to the Contractor.

32. Non-discrimination. References in this section to "contract" shall mean this Contract and references to "contractor" shall mean the Contractor.

(a) The following subsections are set forth here as required by section 4a-60 of the Connecticut General Statutes:

(1) The contractor agrees and warrants that in the performance of the contract such contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of race, color, religious creed, age, marital status, national origin, ancestry, sex, mental retardation or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved, in any manner prohibited by the laws of the United States or of the state of Connecticut. The contractor further agrees to take affirmative action to insure that applicants with job-related qualifications are employed and that employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, mental retardation, or physical disability, including, but not limited to, blindness, unless it is shown by such contractor that such disability prevents performance of the work involved;

(2) the contractor agrees, in all solicitations or advertisements for employees placed by or on behalf of the contractor, to state that it is an "affirmative action-equal opportunity employer" in accordance with regulations adopted by the commission;

(3) the contractor agrees to provide each labor union or representative of workers with which such contractor has a collective bargaining agreement or other contract or understanding and each vendor with which such contractor has a contract or understanding, a notice to be provided by the commission advising the labor union or workers' representative of the contractor's commitments under this section, and to post
copies of the notice in conspicuous places available to employees and applicants for employment;

(4) the contractor agrees to comply with each provision of this section and sections 46a-68e and 46a-68f and with each regulation or relevant order issued by said commission pursuant to sections 46a-56, 46a-68e and 46a-68f;

(5) the contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the contractor as relate to the provisions of this section and section 46a-56.

(b) If the contract is a public works contract, the contractor agrees and warrants that he will make good faith efforts to employ minority business enterprises as subcontractors and suppliers of materials on such public works project.

(c) "Minority business enterprise" means any small contractor or supplier of materials fifty-one per cent or more of the capital stock, if any, or assets of which is owned by a person or persons:

   (1) Who are active in the daily affairs of the enterprise,

   (2) who have the power to direct the management and policies of the enterprise and

   (3) who are members of a minority, as such term is defined in subsection (a) of section 32-9n; and "good faith" means that degree of diligence which a reasonable person would exercise in the performance of legal duties and obligations. "Good faith efforts" shall include, but not be limited to, those reasonable initial efforts necessary to comply with statutory or regulatory requirements and additional or substituted efforts when it is determined that such initial efforts will not be sufficient to comply with such requirements.

(d) Determination of the contractor's good faith efforts shall include but shall not be limited to the following factors: The contractor's employment and subcontracting policies, patterns and practices; affirmative advertising, recruitment and training; technical assistance activities and such other reasonable activities or efforts as the commission may prescribe that are designed to ensure the participation of minority business enterprises in public works projects.

(e) The contractor shall develop and maintain adequate documentation, in a manner prescribed by the commission, of its good faith efforts.

(f) The contractor shall include the provisions of section A above in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the state and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the commission. The contractor shall take such action with respect to any such subcontract or purchase order as the commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with section 46a-56; provided, if such contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the commission, the contractor may request the state of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the state and the state may so enter.

(g) The following subsections are set forth here as required by section 4a-60a of the Connecticut General Statutes:
(1) The contractor agrees and warrants that in the performance of the contract such contractor will not discriminate or permit discrimination against any person or group of persons on the grounds of sexual orientation, in any manner prohibited by the laws of the United States or of the state of Connecticut, and that employees are treated when employed without regard to their sexual orientation;

(2) the contractor agrees to provide each labor union or representative of workers with which such contractor has a collective bargaining agreement or other contract or understanding and each vendor with which such contractor has a contract or understanding, a notice to be provided by the Commission on Human Rights and Opportunities advising the labor union or workers' representative of the contractor's commitments under this section, and to post copies of the notice in conspicuous places available to employees and applicants for employment;

(3) the contractor agrees to comply with each provision of this section and with each regulation or relevant order issued by said commission pursuant to section 46a-56;

(4) the contractor agrees to provide the Commission on Human Rights and Opportunities with such information requested by the commission, and permit access to pertinent books, records and accounts, concerning the employment practices and procedures of the contractor which relate to the provisions of this section and section 46a-56.

(h) The contractor shall include the provisions of section G above in every subcontract or purchase order entered into in order to fulfill any obligation of a contract with the state and such provisions shall be binding on a subcontractor, vendor or manufacturer unless exempted by regulations or orders of the commission. The contractor shall take such action with respect to any such subcontract or purchase order as the commission may direct as a means of enforcing such provisions including sanctions for noncompliance in accordance with section 46a-56; provided, if such contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the commission, the contractor may request the state of Connecticut to enter into any such litigation or negotiation prior thereto to protect the interests of the state and the state may so enter.

33. **Tangible Personal Property.** The Contractor on its behalf and on behalf of its Affiliates, as defined below, shall comply with the provisions of Conn. Gen. Stat. §12-411b, as follows:

(a) For the term of the Contract, the Contractor and its Affiliates shall collect and remit to the State of Connecticut, Department of Revenue Services, any Connecticut use tax due under the provisions of Chapter 219 of the Connecticut General Statutes for items of tangible personal property sold by the Contractor or by any of its Affiliates in the same manner as if the Contractor and such Affiliates were engaged in the business of selling tangible personal property for use in Connecticut and had sufficient nexus under the provisions of Chapter 219 to be required to collect Connecticut use tax;

(b) A customer’s payment of a use tax to the Contractor or its Affiliates relieves the customer of liability for the use tax;

(c) The Contractor and its Affiliates shall remit all use taxes they collect from customers on or before the due date specified in the Contract, which may not be later than the last day of the month next succeeding the end of a calendar quarter or other tax collection period during which the tax was collected;

(d) The Contractor and its Affiliates are not liable for use tax billed by them but not paid to them by a customer; and
(e) Any Contractor or Affiliate who fails to remit use taxes collected on behalf of its customers by the due date specified in the Contract shall be subject to the interest and penalties provided for persons required to collect sales tax under chapter 219 of the general statutes.

For purposes of this section of the Contract, the word “Affiliate” means any person, as defined in section 12-1 of the general statutes, that controls, is controlled by, or is under common control with another person. A person controls another person if the person owns, directly or indirectly, more than ten per cent of the voting securities of the other person. The word “voting security” means a security that confers upon the holder the right to vote for the election of members of the board of directors or similar governing body of the business, or that is convertible into, or entitles the holder to receive, upon its exercise, a security that confers such a right to vote. “Voting security” includes a general partnership interest.

The Contractor represents and warrants that each of its Affiliates has vested in the Contractor plenary authority to so bind the Affiliates in any agreement with the State of Connecticut. The Contractor on its own behalf and on behalf of its Affiliates shall also provide, no later than 30 days after receiving a request by the State’s contracting authority, such information as the State may require to ensure, in the State’s sole determination, compliance with the provisions of the Act.

34. Whistleblowing. This Agreement is subject to the provisions of §4-61dd of the Connecticut General Statutes. In accordance with this statute, if an officer, employee or appointing authority of the Contractor takes or threatens to take any personnel action against any employee of the Contractor in retaliation for such employee's disclosure of information to any employee of the contracting state or quasi-public agency or the Auditors of Public Accounts or the Attorney General under the provisions of subsection (a) of such statute, the Contractor shall be liable for a civil penalty of not more than five thousand dollars for each offense, up to a maximum of twenty per cent of the value of this Agreement. Each violation shall be a separate and distinct offense and in the case of a continuing violation, each calendar day's continuance of the violation shall be deemed to be a separate and distinct offense. The State may request that the Attorney General bring a civil action in the Superior Court for the Judicial District of Hartford to seek imposition and recovery of such civil penalty. In accordance with subsection (f) of such statute, each large state contractor, as defined in the statute, shall post a notice of the provisions of the statute relating to large state contractors in a conspicuous place which is readily available for viewing by the employees of the Contractor.

35. Notice. All notices, demands, requests, consents, approvals or other communications required or permitted to be given or which are given with respect to this Contract (for the purpose of this section collectively called “Notices”) shall be deemed to have been effected at such time as the notice is placed in the U.S. mail, first class and postage pre-paid, return receipt requested or placed with a recognized, overnight express delivery service that provides for a return receipt. All such Notices shall be in writing and shall be addressed as follows:

If to DAS:

State of Connecticut, Department of Administrative Services
165 Capitol Ave, 5th Floor South
Hartford, CT 06106-1659
Attention: Pamela Anderson

If to the Contractor:

COMPANY NAME: ________________________________
36. **Insurance.** Before commencing Performance, the Contractor shall obtain and maintain at its own cost and expense for the duration of the Contract, the following insurance:

(a) Commercial General Liability: $1,000,000 combined single limit per occurrence for bodily injury, personal injury and property damage. Coverage shall include, Premises and Operations, Independent Contractors, Products and Completed Operations, Contractual Liability and Broad Form Property Damage coverage. If a general aggregate is used, the general aggregate limit shall apply separately to the project or the general aggregate limit shall be twice the occurrence limit.

(b) Automobile Liability: $1,000,000 combined single limit per accident for bodily injury. Coverage extends to owned, hired and non-owned automobiles. If the vendor/contractor does not own an automobile, but one is used in the execution of the contract, then only hired and non-owned coverage is required. If a vehicle is not used in the execution of the contract then automobile coverage is not required.

(c) Workers’ Compensation and Employers Liability: Statutory coverage in compliance with the Compensation laws of the State of Connecticut. Coverage shall include Employer’s Liability with minimum limits of $100,000 each accident, $500,000 Disease – Policy limit, $100,000 each employee.

37. **Headings.** The headings given to the sections in the Contract are inserted only for convenience and are in no way to be construed as part of the Contract or as a limitation of the scope of the particular section to which the heading refers.

38. **Number and Gender.** Whenever the context so requires, the plural or singular shall include each other and the use of any gender shall include all genders.

39. **Parties.** To the extent that any Contractor Party or Proposer Party is to participate or Perform in any way, directly or indirectly in connection with the Proposal or the Contract, any reference in the Request for Proposals and the Contract to “Contractor” or “Proposer” shall also be deemed to include “Contractor Parties” or “Proposer Parties,” respectively, as if such reference had originally specifically included “Contractor Parties” or “Proposer Parties,” since it is the parties’ intent for the terms “Contractor Parties” and “Proposer Parties” to be vested with the same respective rights and obligations as the terms “Contractor” and “Proposer.”
40. **Contractor Changes.** The Contractor shall notify DAS in writing no later than ten (10) Days from the effective date of any change in:

(a) its certificate of incorporation or other organizational document;

(b) more than a controlling interest in the ownership of the Contractor; or

(c) the individual(s) in charge of the Performance.

This change shall not relieve the Contractor of any responsibility for the accuracy and completeness of the Performance. DAS, after receiving written notice by the Contractor of any such change, may require such agreements, releases and other instruments evidencing, to DAS’s satisfaction, that any individuals retiring or otherwise separating from the Contractor have been compensated in full or that provision has been made for compensation in full, for all work performed under terms of the Contract. The Contractor shall deliver such documents to DAS in accordance with the terms of DAS’s written request. DAS may also require, and the Contractor shall deliver, a financial statement showing that solvency of the Contractor is maintained. The death of any Contractor Party, as applicable, shall not release the Contractor from the obligation to Perform under the Contract; the surviving Contractor Parties, as appropriate, must continue to Perform under the Contract until Performance is fully completed.

41. **Further Assurances.** The parties shall provide such information, execute and deliver any instruments and documents and take such other actions as may be necessary or reasonably requested by the other party which are not inconsistent with the provisions of this Contract and which do not involve the vesting of rights or assumption of obligations other than those provided for in the Contract, in order to give full effect to the Contract and to carry out the intent of the Contract.

42. **Audit and Inspection of Records.** The Contractor shall make all of its and the Contractor Parties’ Records available at all reasonable hours for audit and inspection by the Client Agency and the State, including, but not limited to, the Connecticut Auditors of Public Accounts, Attorney General and State’s Attorney and their respective agents. Requests for any audit or inspection shall be in writing, at least ten (10) Days prior to the requested date. All audits and inspections shall be at the Client Agency’s expense. The State may request an audit or inspection at any time during the Contract term and for three (3) years from Termination, Cancellation or Expiration of the Contract. The Contractor shall cooperate fully with the State and its agents in connection with an audit or inspection. Following any audit or inspection, the State may conduct and the Contractor shall cooperate with an exit conference.

43. **Background Checks.** The State may require that the Contractor and Contractor Parties undergo criminal background checks as provided for in the State of Connecticut Department of Public Safety Administration and Operations Manual or such other State document as governs procedures for background checks. The Contractor and Contractor Parties shall cooperate fully as necessary or reasonably requested with the State and its agents in connection with such background checks.

44. **Continued Performance.** The Contractor and Contractor Parties shall continue to Perform their obligations under the Contract while any dispute concerning the Contract is being resolved.

45. **Working and Labor Synergies.** The Contractor shall be responsible for maintaining a tranquil working relationship between the Contractor work force, the Contractor Parties and their work force, State employees, and any other contractors present at the work site. The
Contractor shall quickly resolve all labor disputes which result from the Contractor's or Contractor Parties’ presence at the work site, or other action under their control. Labor disputes shall not be deemed to be sufficient cause to allow the Contractor to make any claim for additional compensation for cost, expenses or any other loss or damage, nor shall those disputes be deemed to be sufficient reason to relieve the Contractor from any of its obligations under the Contract.

46. Contractor Responsibility.

(a) The Contractor shall be responsible for the entire Performance under the Contract regardless of whether the Contractor itself performs. The Contractor shall be the sole point of contact concerning the management of the Contract, including Performance and payment issues. The Contractor is solely and completely responsible for adherence by the Contractor Parties to all applicable provisions of the Contract.

(b) The Contractor shall exercise all reasonable care to avoid damage to the State's property or to property being made ready for the State's use, and to all property adjacent to any work site. The Contractor shall promptly report any damage, regardless of cause, to the State.

47. Severability. If any term or provision of the Contract or its application to any person, entity or circumstance shall, to any extent, be held to be invalid or unenforceable, the remainder of the Contract or the application of such term or provision shall not be affected as to persons, entities or circumstances other than those as to whom or to which it is held to be invalid or unenforceable. Each remaining term and provision of the Contract shall be valid and enforced to the fullest extent possible by law.

48. Confidential Information. The State will afford due regard to the Proposer’s and Contractor’s request for the protection of proprietary or confidential information which the State receives. However, all materials associated with the Proposal and the Contract are subject to the terms of the Connecticut Freedom of Information Act (“FOIA”) and all corresponding rules, regulations and interpretations. In making such a request, the Proposer or Contractor may not merely state generally that the materials are proprietary or confidential in nature and not, therefore, subject to release to third parties. Those particular sentences, paragraphs, pages or sections that the vendor believes are exempt from disclosure under the FOIA must be specifically identified as such. Convincing explanation and rationale sufficient to justify each exemption consistent with the FOIA must accompany the request. The rationale and explanation must be stated in terms of the prospective harm to the competitive position of the Proposer or Contractor that would result if the identified material were to be released and the reasons why the materials are legally exempt from release pursuant to the FOIA. To the extent that any other provision or part of the Contract, especially including the Proposal, the Records and the specifications, conflicts or is in any way inconsistent with this section, this section controls and shall apply and the conflicting provision or part shall not be given effect. If the Proposer or Contractor indicates that certain documentation is submitted in confidence, by specifically and clearly marking said documentation as CONFIDENTIAL, DAS will endeavor to keep said information confidential to the extent permitted by law. DAS, however, has no obligation to initiate, prosecute or defend any legal proceeding or to seek a protective order or other similar relief to prevent disclosure of any information that is sought pursuant to a FOIA request. The Contractor shall have the burden of establishing the availability of any FOIA exemption in any proceeding where it is an issue. In no event shall DAS or the State have any liability for the disclosure of any documents or information in its possession which the State or DAS believes are required to be disclosed pursuant to the FOIA or other requirements of law.

49. Interpretation. The Contract contains numerous references to statutes and regulations. For purposes of interpretation, conflict resolution and otherwise, the content of those statutes and
regulations shall govern over the content of the reference in the Contract to those statutes and regulations.

50. Cross-Default.

(a) If the Contractor or Contractor Parties breach, default or in any way fail to Perform satisfactorily under the Contract, then DAS may, in its sole discretion, without more and without any action whatsoever required of the State, treat any such event as a breach, default or failure to perform under any or all other agreements or arrangements (“Other Agreements”) that the Contractor or Contractor Parties have with DAS. Accordingly, DAS may then exercise at its sole option any and all of its rights or remedies provided for in the Contract or Other Agreements, either selectively or collectively and without such election being deemed to prejudice any rights or remedies of DAS, as if the Contractor or Contractor Parties had suffered a breach, default or failure to perform under the Other Agreements.

(b) If the Contractor or Contractor Parties breach, default or in any way fail to perform satisfactorily under any or all Other Agreements with DAS or the State, then DAS may, in its sole discretion, without more and without any action whatsoever required of the State, treat any such event as a breach, default or failure to Perform under the Contract. Accordingly, the State may then exercise at its sole option any and all of its rights or remedies provided for in the Other Agreements or the Contract, either selectively or collectively and without such election being deemed to prejudice any rights or remedies of DAS or the State, as if the Contractor or Contractor Parties had suffered a breach, default or failure to perform under the Contract.

51. Disclosure of Records. The Contract may be subject to the provisions of section 1-218 of the Connecticut General Statutes. In accordance with this section, each contract in excess of two million five hundred thousand dollars between a public agency and a person for the performance of a governmental function shall (a) provide that the public agency is entitled to receive a copy of records and files related to the performance of the governmental function, and (b) indicate that such records and files are subject to FOIA and may be disclosed by the public agency pursuant to FOIA. No request to inspect or copy such records or files shall be valid unless the request is made to the public agency in accordance with FOIA. Any complaint by a person who is denied the right to inspect or copy such records or files shall be brought to the Freedom of Information Commission in accordance with the provisions of sections 1-205 and 1-206 of the Connecticut General Statutes.

52. Summary of State Ethics Laws. Pursuant to the requirements of section 1-101qq of the Connecticut General Statutes, the summary of State ethics laws developed by the State Ethics Commission pursuant to section 1-81b of the Connecticut General Statutes is incorporated by reference into and made a part of the Contract as if the summary had been fully set forth in the Contract.

53. Sovereign Immunity. The parties acknowledge and agree that nothing in the Request for Proposals or the Contract shall be construed as a modification, compromise or waiver by the State of any rights or defenses of any immunities provided by Federal law or the laws of the State of Connecticut to the State or any of its officers and employees, which they may have had, now have or will have with respect to all matters arising out of the Contract. To the extent that this section conflicts with any other section, this section shall govern.

54. Time of the Essence. Time is of the essence with respect to all provisions of this Agreement that specify a time for performance; provided, however, that this provision shall not be construed to limit or deprive a party of the benefits of any grace or use period allowed in this Agreement.
55. Reserved

56. Notice to Executive Branch State Contractors and Prospective State Contractors of Campaign Contribution and Solicitation Ban. With regard to a State contract as defined in P.A. 07-1 having a value in a calendar year of $50,000 or more or a combination or series of such agreements or contracts having a value of $100,000 or more, the authorized signatory to this submission in response to the State's solicitation expressly acknowledges receipt of the State Elections Enforcement Commission's notice advising prospective state contractors of state campaign contribution and solicitation prohibitions, and will inform its principals of the contents of the notice. See Exhibit C, SEEC Form 11.


(a) This Section may or may not apply to the Client Agency and/or DAS. If an appropriate party or entity determines that it does apply to the Client Agency, then for purposes of this Section the following definitions shall apply:

(1) “Business Associate” shall mean the Contractor.

(2) “Covered Entity” shall mean DAS, the Client Agency or both, as applicable.

(3) “Designated Record Set” shall have the same meaning as the term “designated record set” in 45 C.F.R. § 164.501.

(4) “Individual” shall have the same meaning as the term “individual” in 45 C.F.R. § 160.103 and shall include a person who qualifies as a personal representative as defined in 45 C.F.R. § 164.502(g).

(5) “Privacy Rule” shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. part 160 and parts 164, subparts A and E.

(6) “Protected Health Information” or “PHI” shall have the same meaning as the term “protected health information” in 45 C.F.R. § 160.103, limited to information created or received by the Business Associate from or on behalf of the Covered Entity.

(7) “Required by Law” shall have the same meaning as the term “required by law” in 45 C.F.R. § 164.103.

(8) “Secretary” shall mean the Secretary of the Department of Health and Human Services or his designee.

(9) “More stringent” shall have the same meaning as the term “more stringent” in 45 C.F.R. § 160.202.

(10) “This Section of the Contract” refers to the HIPAA Section of this Contract, in its entirety.

(11) “Security Incident” shall have the same meaning as the term “security incident” in 45 C.F.R. § 164.304.

(b) If the Contactor is a Business Associate under the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”), the Contractor shall comply with all terms and conditions of this Section of the Contract. If the Contractor is not a Business Associate under HIPAA, this Section of the Contract does not apply to the Contractor for this Contract.

(c) The Contractor and the Client Agency shall safeguard the use, publication and disclosure of information on all applicants for, and all clients who receive, services under the Contract in accordance with all applicable federal and state laws regarding confidentiality, which includes but is not limited to the requirements of HIPAA, more specifically with the Privacy and Security Rules at 45 C.F.R. Part 160 and Part 164, subparts A, C, and E.

(d) The Client Agency is a “covered entity” as that term is defined in 45 C.F.R. § 160.103.

(e) The Contractor, on behalf of the Client Agency, performs functions that involve the use or disclosure of “individually identifiable health information,” as that term is defined in 45 C.F.R. § 160.103.

(f) The Contractor is a “business associate” of the Client Agency, as that term is defined in 45 C.F.R. § 160.103.

(g) Obligations and Activities of Business Associates
   (1) Business Associate shall not use or disclose PHI other than as permitted or required by this Section of the Contract or as Required by Law.

   (2) Business Associate shall use appropriate safeguards to prevent use or disclosure of PHI other than as provided for in this Section of the Contract.

   (3) Business Associate shall use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of electronic PHI that it creates, receives, maintains, or transmits on behalf of the Covered Entity.

   (4) Business Associate shall mitigate, to the extent practicable, any harmful effect that is known to the Business Associate of a use or disclosure of PHI by Business Associate in violation of this Section of the Contract.

   (5) Business Associate shall report to Covered Entity any use or disclosure of PHI not provided for by this Section of the Contract or any Security Incident of which it becomes aware.

   (6) Business Associate shall insure that any agent, including a subcontractor, to whom it provides PHI received from, or created or received by Business Associate, on behalf of the Covered Entity, shall agree to the same restrictions and conditions that apply through this Section of the Contract to Business Associate with respect to such information.

   (7) Business Associate shall provide access, at the request of the Covered Entity, and in the time and manner agreed to by them, to PHI in a Designated Record Set, to Covered Entity or, as directed by Covered Entity, to an Individual in order to meet the requirements under 45 C.F.R. § 164.524.

   (8) Business Associate shall make any amendments to PHI in a Designated Record Set that the Covered Entity directs or agrees to pursuant to 45 C.F.R. § 164.526 at the request of the Covered Entity, and in the time and manner agreed to by them.
(9) Business Associate shall make internal practices, books, and records, including policies and procedures and PHI, relating to the use and disclosure of PHI received from, or created or received by, Business Associate on behalf of Covered Entity, available to Covered Entity or to the Secretary in a time and manner agreed to by them or designated by the Secretary, for purposes of the Secretary determining Covered Entity’s compliance with the Privacy Rule.

(10) Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528.

(11) Business Associate shall provide to Covered Entity, in a time and manner agreed to by the parties, information collected in accordance with subsection 10 of this Section of the Contract, to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528.

(12) Business Associate shall comply with any State law that is More Stringent than the Privacy Rule.

(h) Permitted Uses and Disclosure by Business Associate

(1) General Use and Disclosure. Except as otherwise limited in this Section of the Contract, Business Associate may use or disclose PHI to perform functions, activities, or services for, or on behalf of, Covered Entity as specified in this Contract, provided that such use or disclosure would not violate the Privacy Rule if done by Covered Entity or the minimum necessary policies and procedures of the Covered Entity.

(2) Specific Use and Disclosure.

(A) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI for the proper management and administration of Business Associate or to carry out the legal responsibilities of Business Associate.

(B) Except as otherwise limited in this Section of the Contract, Business Associate may disclose PHI for the proper management and administration of Business Associate, provided that disclosures are Required by Law, or Business Associate obtains reasonable assurances from the person to whom the information is disclosed that it will remain confidential and used or further disclosed only as Required by Law or for the purpose for which it was disclosed to the person, and the person notifies Business Associate of any instances of which it is aware in which the confidentiality of the information has been breached.

(C) Except as otherwise limited in this Section of the Contract, Business Associate may use PHI to provide Data Aggregation services as defined in 45 C.F.R. § 164.501, to Covered Entity as permitted by 45 C.F.R. § 164.504(e)(2)(i)(B).

(i) Obligations Of Covered Entity

(1) Covered Entity shall notify Business Associate of any limitations in its notice of privacy practices of Covered Entity, in accordance with 45 C.F.R. 164.520, or to the extent that such limitation may affect Business Associate’s use or disclosure of PHI.

(2) Covered Entity shall notify Business Associate of any changes in, or revocation of, permission by Individual to use or disclose PHI, to the extent that such changes may affect Business Associate’s use or disclosure of PHI.
(3) Covered Entity shall notify Business Associate of any restriction to the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 C.F.R. § 164.522, to the extent that such restriction may affect Business Associate’s use or disclosure of PHI.

(j) Covered Entity shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule if done by the Covered Entity, except that Business Associate may use and disclose PHI for Data Aggregation, and management and administrative activities of Business Associate, as permitted under this Section of the Contract.

(k) Term and Termination

(1) The term of this Section of the Contract shall be effective as of the date the Contract is effective and shall Terminate or Expire when all of the PHI provided by Covered Entity to Business Associate, or created or received by Business Associate on behalf of Covered Entity, is destroyed or returned to Covered Entity, or, if it is infeasible to return or destroy PHI, protections are extended to such information, in accordance with the termination provisions in this Section.

(2) Upon Covered Entity’s knowledge of a material breach of this Section by Business Associate, Covered Entity shall either proceed in accordance with the Breach section of this Contract or, if neither Cancellation nor a cure is feasible, then Covered Entity shall report the breach to the Secretary.

(A) Effect of Termination, Cancellation and Expiration

Except as provided above, upon Termination, Cancellation or Expiration of this Contract, Business Associate shall return or destroy all PHI received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. This provision shall apply to PHI that is in the possession of subcontractors or agents of Business Associate. Business Associate shall retain no copies of the PHI.

(B) In the event that Business Associate determines that returning or destroying the PHI is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make return or destruction infeasible. Upon documentation by Business Associate that return of destruction of PHI is infeasible, Business Associate shall extend the protections of this Section of the Contract to such PHI and limit further uses and disclosures of PHI to those purposes that make return or destruction infeasible, for as long as Business Associate maintains such PHI. Infeasibility of the return or destruction of PHI includes, but is not limited to, requirements under state or federal law that the Business Associate maintains or preserves the PHI or copies thereof.

(l) Miscellaneous Provisions

(1) A reference in this Section of the Contract to a section in the Privacy Rule means the section as in effect or as amended.

(2) The Parties shall take such action as is necessary to amend this Section of the Contract from time to time as is necessary for Covered Entity to comply with requirements of the Privacy Rule and HIPAA.

(3) The respective rights and obligations of Business Associate under this section of the Contract shall survive the Termination or Cancellation of this Contract.
(4) This Section of the Contract shall be construed as broadly as necessary to implement and comply with the Privacy Standard. Any ambiguity in this Section of the Contract shall be resolved in favor of a meaning that complies, and is consistent with, the Privacy Standard.

(5) Covered Entity makes no warranty or representation that compliance with this Section of the Contract will be adequate or satisfactory for Business Associate’s own purposes. Covered Entity shall not be liable to Business Associate for any Claim related to or arising from the unauthorized use or disclosure of PHI by Business Associate or any Contractor Parties or any other party to whom Business Associate has disclosed PHI pursuant to this Section of the Contract. Business Associate is solely responsible for all decisions made, and actions taken, by Business Associate regarding the safeguarding, use and disclosure of PHI within its possession, custody or control.
IN WITNESS WHEREOF, the parties have executed this Contract by their duly authorized representatives with full knowledge of and agreement with its terms and conditions.

[AWARDED CONTRACTOR]

By: ____________________________

________________________________________
Print or Type Name

Title: ________________

Date: ________________

STATE OF CONNECTICUT
Department Of Administrative Services

By: ____________________________

________________________________________
Print or Type Name

Title: ________________

Date: ________________
EXHIBIT A

DESCRIPTION OF GOODS AND SERVICES
EXHIBIT B

PRICE SCHEDULE
NOTICE TO EXECUTIVE BRANCH STATE CONTRACTORS AND PROSPECTIVE STATE CONTRACTORS OF CAMPAIGN CONTRIBUTION AND SOLICITATION BAN

This notice is provided under the authority of Connecticut General Statutes 9-612(g)(2), as amended by P.A. 07-1, and is for the purpose of informing state contractors and prospective state contractors of the following law (italicized words are defined below):

Campaign Contribution and Solicitation Ban
No state contractor, prospective state contractor, principal of a state contractor or principal of a prospective state contractor, with regard to a state contract or state contract solicitation with or from a state agency in the executive branch or a quasi-public agency or a holder, or principal of a holder of a valid prequalification certificate, shall make a contribution to, or solicit contributions on behalf of (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of Governor, Lieutenant Governor, Attorney General, State Comptroller, Secretary of the State or State Treasurer, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee;
In addition, no holder or principal of a holder of a valid prequalification certificate, shall make a contribution to, or solicit contributions on behalf of (i) an exploratory committee or candidate committee established by a candidate for nomination or election to the office of State senator or State representative, (ii) a political committee authorized to make contributions or expenditures to or for the benefit of such candidates, or (iii) a party committee.

Duty to Inform
State contractors and prospective state contractors are required to inform their principals of the above prohibitions, as applicable, and the possible penalties and other consequences of any violation thereof.

Penalties for Violations
Contributions or solicitations of contributions made in violation of the above prohibitions may result in the following civil and criminal penalties:
Civil penalties—$2000 or twice the amount of the prohibited contribution, whichever is greater, against a principal or a contractor. Any state contractor or prospective state contractor which fails to make reasonable efforts to comply with the provisions requiring notice to its principals of these prohibitions and the possible consequences of their violations may also be subject to civil penalties of $2000 or twice the amount of the prohibited contributions made by their principals.
Criminal penalties—Any knowing and willful violation of the prohibition is a Class D felony, which may subject the violator to imprisonment of not more than 5 years, or $5000 in fines, or both.

Contract Consequences
Contributions made or solicited in violation of the above prohibitions may result, in the case of a state contractor, in the contract being voided.
Contributions made or solicited in violation of the above prohibitions, in the case of a prospective state contractor, shall result in the contract described in the state contract solicitation not being awarded to the prospective state contractor, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.
The State will not award any other state contract to anyone found in violation of the above prohibitions for a period of one year after the election for which such contribution is made or solicited, unless the State Elections Enforcement Commission determines that mitigating circumstances exist concerning such violation.
Additional information and the entire text of P.A 07-1 may be found on the website of the State Elections Enforcement Commission, www.ct.gov/seec. Click on the link to “State Contractor Contribution Ban.”

Definitions:
"State contractor" means a person, business entity or nonprofit organization that enters into a state contract. Such person, business entity or nonprofit organization shall be deemed to be a state contractor until December thirty-first of the year in which such contract terminates. "State contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision
exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Prospective state contractor" means a person, business entity or nonprofit organization that (i) submits a response to a state contract solicitation by the state, a state agency or a quasi-public agency, or a proposal in response to a request for proposals by the state, a state agency or a quasi-public agency, until the contract has been entered into, or (ii) holds a valid prequalification certificate issued by the Commissioner of Administrative Services under section 4a-100. "Prospective state contractor" does not include a municipality or any other political subdivision of the state, including any entities or associations duly created by the municipality or political subdivision exclusively amongst themselves to further any purpose authorized by statute or charter, or an employee in the executive or legislative branch of state government or a quasi-public agency, whether in the classified or unclassified service and full or part-time, and only in such person's capacity as a state or quasi-public agency employee.

"Principal of a state contractor or prospective state contractor" means (i) any individual who is a member of the board of directors of, or has an ownership interest of five per cent or more in, a state contractor or prospective state contractor, which is a business entity, except for an individual who is a member of the board of directors of a nonprofit organization, (ii) an individual who is employed by a state contractor or prospective state contractor, which is a business entity, as president, treasurer or executive vice president, (iii) an individual who is the chief executive officer of a state contractor or prospective state contractor, which is not a business entity, or if a state contractor or prospective state contractor has no such officer, then the officer who duly possesses comparable powers and duties, (iv) an officer or an employee of any state contractor or prospective state contractor who has managerial or discretionary responsibilities with respect to a state contract, (v) the spouse or a dependent child who is eighteen years of age or older of an individual described in this subparagraph, or (vi) a political committee established or controlled by an individual described in this subparagraph or the business entity or nonprofit organization that is the state contractor or prospective state contractor.

"State contract" means an agreement or contract with the state or any state agency or any quasi-public agency, let through a procurement process or otherwise, having a value of fifty thousand dollars or more, or a combination or series of such agreements or contracts having a value of one hundred thousand dollars or more in a calendar year, for (i) the rendition of services, (ii) the furnishing of any goods, material, supplies, equipment or any items of any kind, (iii) the construction, alteration or repair of any public building or public work, (iv) the acquisition, sale or lease of any land or building, (v) a licensing arrangement, or (vi) a grant, loan or loan guarantee. "State contract" does not include any agreement or contract with the state, any state agency or any quasi-public agency that is exclusively federally funded, an education loan or a loan to an individual for other than commercial purposes.

"State contract solicitation" means a request by a state agency or quasi-public agency, in whatever form issued, including, but not limited to, an invitation to bid, request for proposals, request for information or request for quotes, inviting bids, quotes or other types of submittals, through a competitive procurement process or another process authorized by law waiving competitive procurement.

"Managerial or discretionary responsibilities with respect to a state contract" means having direct, extensive and substantive responsibilities with respect to the negotiation of the state contract and not peripheral, clerical or ministerial responsibilities.

"Dependent child" means a child residing in an individual’s household who may legally be claimed as a dependent on the federal income tax of such individual.

"Solicit" means (A) requesting that a contribution be made, (B) participating in any fund-raising activities for a candidate committee, exploratory committee, political committee or party committee, including, but not limited to, forwarding tickets to potential contributors, receiving contributions for transmission to any such committee or bundling contributions, (C) serving as chairperson, treasurer or deputy treasurer of any such committee, or (D) establishing a political committee for the sole purpose of soliciting or receiving contributions for any committee. Solicit does not include: (i) making a contribution that is otherwise permitted by Chapter 155 of the Connecticut General Statutes; (ii) informing any person of a position taken by a candidate for public office or a public official, (iii) notifying the person of any activities of, or contact information for, any candidate for public office; or (iv) serving as a member in any party committee or as an officer of such committee that is not otherwise prohibited in this section.
<table>
<thead>
<tr>
<th>ITEM #</th>
<th>DESCRIPTION OF COMMODITY AND/OR SERVICES</th>
<th>COST</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>One time Set Up fee</td>
<td>$__________</td>
</tr>
<tr>
<td>2.</td>
<td>Bulk (pallet) storage</td>
<td>$__________</td>
</tr>
<tr>
<td>3.</td>
<td>Pick Bin (shelf storage)</td>
<td>$__________</td>
</tr>
<tr>
<td>4.</td>
<td>Receive orders via web</td>
<td>$__________</td>
</tr>
<tr>
<td>5.</td>
<td>Pick/pack orders (per line item)</td>
<td>$__________</td>
</tr>
<tr>
<td>6.</td>
<td>Pack orders (per carton)</td>
<td>$__________</td>
</tr>
<tr>
<td>7.</td>
<td>Program administration (per hour)</td>
<td>$__________</td>
</tr>
<tr>
<td>8.</td>
<td>Web Maintenance (per hour)</td>
<td>$__________</td>
</tr>
<tr>
<td>9.</td>
<td>Electronic monthly distribution report</td>
<td>$__________</td>
</tr>
<tr>
<td>10.</td>
<td>Customized reports (i.e. skid Count)</td>
<td>$__________</td>
</tr>
</tbody>
</table>
## PRICE SCHEDULE

**for RFP # 07PSX0177**

<table>
<thead>
<tr>
<th>ITEM #</th>
<th>DESCRIPTION OF COMMODITY AND/OR SERVICES</th>
<th>COST PER INQUIRY</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>The Following Additional Services may be required:</strong></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Per inquiry: Letters</td>
<td>$___________</td>
</tr>
<tr>
<td>2.</td>
<td>Per inquiry: Message tapes</td>
<td>$___________</td>
</tr>
<tr>
<td>3.</td>
<td>Per inquiry: Operator assisted</td>
<td>$___________</td>
</tr>
<tr>
<td>4.</td>
<td>Per inquiry: Travel counseling</td>
<td>$___________</td>
</tr>
<tr>
<td>5.</td>
<td>Per inquiry: Electronic data file</td>
<td>$___________</td>
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<tr>
<td>6.</td>
<td>Per inquiry: Fax</td>
<td>$___________</td>
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<tr>
<td>7.</td>
<td>Per inquiry: Overseas and Canada.</td>
<td>$___________</td>
</tr>
<tr>
<td>8.</td>
<td>Special: Other than standard fulfillment package.</td>
<td>$___________</td>
</tr>
<tr>
<td>9.</td>
<td>Weekly report by source.</td>
<td>$___________</td>
</tr>
<tr>
<td>10.</td>
<td>Monthly and year-to-date reports printout and/or diskettes by source (phone or mail, and advertisement piece).</td>
<td>$___________</td>
</tr>
<tr>
<td>11.</td>
<td>Monthly and year-to-date report printout and/or diskettes by State (phone or mail and which state the caller was from).</td>
<td>$___________</td>
</tr>
<tr>
<td>12.</td>
<td>Monthly and year-to-date report printout and/or diskettes by activity interests requested.</td>
<td>$___________</td>
</tr>
<tr>
<td>13.</td>
<td>Monthly printout and/or diskettes by names, state of origin or zipcode, telephone numbers and/or email addresses.</td>
<td>$___________</td>
</tr>
<tr>
<td>14.</td>
<td>Special request for additional labels: cost to sort data by inquiry type/source/data; cost per hundred to print sorted labels.</td>
<td>$___________</td>
</tr>
<tr>
<td>15.</td>
<td>Customized reports.</td>
<td>$___________</td>
</tr>
<tr>
<td>16.</td>
<td>Faxing travel information directly to hotline caller.</td>
<td>$___________</td>
</tr>
</tbody>
</table>