

SCHEDULE B
SCOPE OF WORK

operations command that is initiated at times of extreme weather. Acquiring portable generators may require travel by the Service Provider to pick up one or more unit(s). The Service Provider shall be responsible for connecting, maintenance, repair and refueling the generators;

- h. Develop and implement a building cleaning, trash removal and recycling program to include CTDOT approved standard of cleanliness twenty-four (24) hours, 365 (or 366, as applicable) days/year;
- i. Comply with building codes, fire and, public safety regulations, and security coordination activities(i.e., fire drills, evacuation plans);
- j. Perform regularly scheduled and as needed environmental, health, and safety site evaluations, including drainage system and maintenance;
- k. Manage warranties for and service and maintain the PARCS and electric vehicle charging stations;
- l. Make recommendations to CTDOT as to equipment necessary for the efficient and economical operation of the Hartford Line station parking facilities and as to its proper maintenance, repair and refurbishing of CTDOT-owned infrastructure and equipment, if requested by CTDOT. The Service Provider shall not remove or dispose of CTDOT-owned equipment from any facility without CTDOT's prior consent; and
- m. The Service Provider shall purchase equipment, tools, appliances, materials, supplies, signs, and services reasonable and necessary for the efficient maintenance and/or operation.

3.2.2.1 Station Infrastructure Cleaning & Servicing Requirements

The Service Provider shall keep the station buildings, structures, walkways, stairways, and facades in a state of good repair, subject to normal wear and tear by performing the following:

- a. Annually pressure washing and painting (if needed) station buildings (to be programmed during the annual AMMP updates).
- b. Daily cleaning and servicing of station platforms, public waiting areas, walkways, stairways, paths, and associated furnishings. Cleaning and servicing activities shall include:
 - i. Sweeping and mopping floors;
 - ii. Wiping all benches with damp cloth;
 - iii. Emptying trash and recycling receptacles, installing new liners, cleaning the tops of trash and recycling receptacles; and
 - iv. Cleaning spills, litter, animal, and bird droppings.

Daily cleaning and servicing activities may take place during active hours of operation but shall be scheduled at times of lower station activity, to the maximum extent possible, and shall be conducted in a manner that avoids any safety hazards to the

SCHEDULE B
SCOPE OF WORK

public and maintains efficient, convenient and comfortable use of the station by customers.

- c. Periodic cleaning of walls, shelters, floors, walls, walkways, and seating areas, including:
 - i. Cleaning gum from shelters, floors, walls, walkways, stairways, and seating areas monthly or more frequency as directed by CTDOT.
 - ii. Pressure washing shelters, floors, walls, walkways, stairways, trash and recycling receptacles, and seating areas annually, or more frequently as may be needed to ensure these are kept clean and serviceable; removing excess water to prevent slipping hazard. Pressure washing shall be done during non-Peak Periods or when the station is closed.
- d. Cleaning station gutters and drains bi-annually, in the spring and fall.
- e. Inspecting, servicing, cleaning, and maintaining the elevators, including:
 - i. Daily sweeping and basic cleaning of the elevators;
 - ii. Bi-weekly cleaning of the elevators interior walls, ceiling, and light fixtures, and doors;
 - iii. Periodic system checks in accordance with manufacturer's recommendations, industry standards, and local ordinances;
 - iv. Provide 24/7 immediate response to reports of trapped customers;
 - v. Manage State elevator inspection and certification process to ensure compliance;
 - vi. Management of warranties provided by the vendor;
 - vii. Maintain annual State elevator certification; and
 - viii. Execution of inspection, service, and maintenance work.
- f. Responding immediately and appropriately to address unusual or extreme conditions such as spills, bodily fluids, broken glass, and other conditions that could present a potential threat to public health and safety. The Service Provider must address all potential hazards to public safety immediately upon becoming aware of the existence of such a condition. The Service Provider must immediately notify CTDOT and Amtrak of such conditions.

3.2.2.2 Lighting Requirements

The Service Provider shall inspect all lighting elements daily to ensure all lighting fixtures, timers, and other controls are functional. Any deficiencies or outages must be rectified by the Service Provider within forty-eight (48) hours of awareness of the condition.

If a substandard lighting condition creates an unsafe environment or potential hazard, the Service Provider shall notify CTDOT and Amtrak immediately. The Service Provider shall implement remedial action immediately and rectify the condition as soon as reasonably possible, but in no case later than the following illumination period.