

Response to Question 11:

- a. Maintenance
 - i. Ensure the DVR/NVR system is on, recording and functioning as intended.
 - a. Replacement of any equipment that is damaged/not working as expected.
 - b. Ensure the software is up to date
 - ii. Ensure the cameras are operating as expected (focused, constantly on/motion, connected to the system), recording and are not damaged.
 - a. Replacement of any equipment that is damaged/not working as expected.
 - b. Ensure the software is up to date
 - iii. Ensure UPS or DVR/NVR is working as expected
 - a. Replacement of any equipment that is damaged/not working as expected.
 - iv. Facilitate any future upgrades/improvements/additional cameras
- b. Access
 - i. All systems on SLE are local only.
 - ii. Access will be on site at the terminal in the CCTV closet.
 - iii. In a case where footage will have to be found and maintained for the local, Transit or State authorities, coordination with the authorities will be on the PMC. Footage will be found and retained on the local DVR. Upon request, the footage can either be copied to removable media for delivery to the authorities or, the authorities can choose to transfer to their own media by traveling to the location and downloading the files.