

# ImpaCT Online Statistics

Online Functional Modules	PROD -Average Response Time (milli Seconds) Week of 4/27	PROD -Average Response Time (milli Seconds) Week of 4/20	PROD -Average Response Time (milli Seconds) Jan 2020 – Mar 2020	PROD -Average Response Time (milli Seconds) Jul 2019 – Dec 2019
Overall Avg. Response Time	785	752.8	1,129.7	1067
EDBC Response Time	16.5s	15.8s	22s	20.7s
Non-EDBC Response Time	482	478	710.5	660
Application Registration	313.9	265.2	420.9	325.7
Data Collection	416.1	414.2	737.7	694.4
Task Management	478.9	428.9	453	420.9
Renewals	165.8	180.1	286.9	260
Alerts	681.5	679.7	1,070.8	863
Correspondence	357.6	283.4	424.6	404
Benefit Issuance	3,238	4,194.6	3,225.1	2888
Interfaces	1,126.3	1,084	1,277.5	1271
Reports	192.5	170.4	270.1	246

- EDBC Response Time is in seconds
- Data not provided for DSS Holiday dates
- DSS has raised an incident with BEST (RFS 269125) to track the Sporadic Application Slowness in ImpaCT. This is being tracked in CTIE-106191

# ConneCT Online Statistics

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Online Metrics	Week of 4/27	March 13,2020– April 30, 2020	Jul 2019 – March 2020
Total transactions (page hits)	102,747.5	89,659	44,465
Total unique page hits for today	156	162	174
Total unique users logged in Connect today (All Transactions)	3,695	3,305	2,195
Average ONAP submit process Time (secs)	1.3s	1.3s	2.5s
Average loading of my account page Response Time (secs)	0.9s	1.3s	3.1s
Average Response Time of ALL Pages for today (secs)	0.3s	0.5s	2.7s
Average Response Time of Submit page (ARNSO) (secs)	N/A	1.2s	16.3s

- Data not provided for DSS Holiday dates
- Time is mentioned in secs

## Analysis of Long Running Transactions- Top 50 Transactions - ImpaCT (March 2020) – (1 to 25)

TOP 1-25 Transactions (Sorted by Avg. Page Hits / Day)					
#	Page Id	Page Title	Average Response Time in Milliseconds	Average Page Hits/ Day	Part of Performance Test Scenarios
1	IQCAR	Case Notes	64	47,148	Yes
2	SELHP	Welcome	192	32,618	Yes
3	IQCRO	Case Notes - View Only	475	24,289	Yes
4	DMVDD	Document Viewer	339	22,723	Yes
5	FWAJX	FW AJAX Page used for selecting dependent Records	104	22,398	Yes
6	DCPCC	Pending Casework - Complete Tasks	2,334	16,728	Yes
7	DCIIS	Initiate Data Collection	68	16,678	Yes
8	IQCSS	Case - Search/Summary	6,002	15,348	Yes
9	DCELE	Wrap-up - Run Eligibility	841	13,895	Yes
10	TMDTL	Task Details	267	10,793	Yes
11	DCWES	Eligibility Determination Results	17,846	10,378	Yes
12	DCDIZ	Eligibility Authorization	5,429	10,268	Yes
13	IQISE	Individual -Search	154	9,351	Yes
14	EDBCS	Eligibility Determination Results	1,566	8,799	Yes
15	TMSRH	Task Search	860	7,686	Yes
16	DCDIS	Household Composition	281	6,891	Yes
17	DCHPA	Household Information	1,430	6,709	Yes
18	RDPR	PRF / Renewal - Summary	320	6,367	Yes
19	TMINX	Task Inbox	78	6,305	Yes
20	FWAJA	FW AJAX Issuance Page used for selecting dependent Records	81	6,041	Yes
21	IQCNS	Case Notes - Search	234	5,853	Yes
22	DCWDR	Delay Reason Summary	1,648	5,236	Yes
23	DCHIS	Household Address - Summary	187	5,168	Yes
24	DCISS	Issuance Method	2,636	4,945	Yes
25	DCPAS	Program Request - Summary	291	4,887	Yes

## Analysis of Long Running Transactions- Top 50 Transactions - ImpaCT (March 2020) – (26 – 50)

TOP 26-50 Transactions (Sorted by Avg. Page Hits / Day)					
#	Page Id	Page Title	Average Response Time in Milliseconds	Average Page Hits/ Day	Part of Performance Test Scenarios
26	DCUIS	Unearned Income - Summary	204	4,848	Yes
27	DCIES	Earned Income - Summary	227	4,819	Yes
28	DMCDV	Case Documents	941	4,727	Yes
29	DMSED	Document Search	1,049	4,471	No
30	INWII	DOL Wage Search	3,199	4,256	Yes
31	DCCMC	Case Action Confirmation	526	3,802	Yes
32	INSQR	SOLQ-I Request	3,937	3,709	Yes
33	INUEI	Unemployment Compensation Benefit Search	485	3,687	Yes
34	EDESS	Eligibility Search	23	3,588	Yes
35	COVHC	View Historical Correspondence	318	3,478	Yes
36	DCRLI	Liquid Asset - Summary	177	3,477	Yes
37	DCIQA	Income Questions	244	3,403	Yes
38	ARCLS	Search Client	1,046	3,173	Yes
39	DCDST	Shelter Expenses - Summary	195	3,024	Yes
40	DCIEA	Earned Income - Details	294	3,005	Yes
41	DCUIA	Unearned Income - Details	206	2,987	Yes
42	DCHHD	Head of Household	443	2,878	No
43	COPDF	View PDF Correspondence	1,370	2,796	Yes
44	DCVPC	View Pending Correspondence	507	2,746	Yes
45	DCINQ	Household Individuals - Questions	254	2,725	Yes
46	DCPCE	Pending Casework - Complete Tasks	553	2,687	Yes
47	DCATS	ahCT Determination - Summary	364	2,643	Yes
48	DCAPS	Non - Custodial Parent - Summary	370	2,569	Yes
49	DCIEC	Earned Income - Worksheet	180	2,524	No
50	DCRQU	Asset - Questions	229	2,364	Yes

47 out of Top 50 Pages are part of Performance Test Scenarios

## Online Transactions - Top 15 Transactions – Child Care - Trend Analysis

S.No	Page ID	Page Name	Dec'19		Jan'20		Feb'20		Mar'20	
			Page Hits/Day	Avg Resp time in ms	Page Hits/Day	Avg Resp time in ms	Page Hits/Day	Avg Resp time in ms	Page Hits/Day	Avg Resp time in ms
1	PTINS	Invoice Search	1,248	61	1,307	85	1,272	91	1,075	92
2	MVVNS	Vendor Notes Summary	1,145	82	1,143	127	1,059	102	839	97
3	PTIND	Invoice Detail	900	126	818	157	767	172	627	181
4	CCIES	Earned Income - Summary	470	121	664	234	602	233	553	236
5	DCHAS	Activity Schedule - Summary	630	213	590	362	541	389	513	400
6	CCIEA	Earned Income - Details	486	153	537	122	534	151	461	315
7	MVVND	Vendor Notes Detail	503	248	535	264	502	282	455	145
8	CCIEC	Earned Income - Worksheet	543	351	499	171	479	170	432	172
9	DCASH	Activity Schedule	422	167	443	199	430	179	392	193
10	CCRDQ	Relationship - Details	173	439	171	370	187	491	170	498
11	CCFLU	Fast Link Updates	161	343	162	495	179	377	164	395
12	CCIQA	Income Questions	171	261	160	265	172	267	150	272
13	CCIDA	Individual Demographics - Details	123	218	143	802	138	228	131	322
14	DCCCR	Child Care Household Assets	110	329	138	231	135	324	124	234
15	CCINQ	Household Individuals - Questions	111	253	125	262	129	151	109	262