



**Request for Proposal
DS103119
University Contract for Ambulance Revenue Recovery Services
Addendum #1**

November 19, 2019

To: All Prospective Bidders

From: Dennis J Sienna
Purchasing Agent II

The following information and clarifications are provided for the referenced RFP.

1) When was the last time your fees were updated?

Fees are reviewed annually and were last updated effective January 1st.

2) What is your current process for depositing payments into the University's bank account?

Currently the billing company sends checks to the UConn Public Safety Financial Specialist for deposit on a weekly basis. EFT payments are deposited directly into the University's bank account and the Financial Specialist will notify the billing company of the deposit.

3) RFP item 4.1.5 – Which modules are in your current ESO software package? How many licenses are included?

Currently the department has one ESO EHR with 5 licenses

4) RFP item 4.1.7 – Please clarify the requirement bill, audit and invoice each location separately. Is the University using a different provider number by location or is the breakout germane to internal reporting/budgeting after billing occurs?

There is one provider number. The breakdown by location is an internal reporting/budgeting requirement.

- 5) RFP item 4.4.4 – Please explain how UCFD interacts with ALS services for billing (i.e. ALS/BLS bundle billing agreements). Please elaborate on this requirement in more detail.

UCFD has an ALS/BLS bundle billing agreement with Windham Hospital.

Please note receipt of this addendum on the Form of Proposal (**Section 8**, item 2)

The response due date remains November 26th, 2019 at 2:00 local time.