

ADDENDUM #1

DATE: October 29, 2019
TO: All Prospective Bidders
FROM: Lisa Mieszkowicz, Senior Procurement Specialist
RE: **RFP# LM091119 Pool Maintenance and Repair Services**

All respondents are hereby advised of the following amendment to the Request for Proposal documents which are hereby made an integral part of the bid documents for the subject contract, prepared by the University of Connecticut Procurement Services Department.

Proposals submitted shall be deemed to include the following document information as shown in Addendum No. 1. Respondents shall be required to acknowledge receipt of this addendum in their proposal response. Failure to acknowledge receipt of this addendum by the respondent may result in the rejection of their proposal response.

BIDDER NOTE: This addendum must be completed, signed and submitted with your proposal response to be considered for award. If you have already submitted a proposal, please complete the addendum and submit same in a sealed envelope, clearly marked with the bid number, response date, and return address. This will be accepted as part of your proposal response, **PROVIDING IT IS RECEIVED BY THE PURCHASING DEPARTMENT BY THE TIME AND DATE SPECIFIED IN ITEM NUMBER ONE (1) OF THIS DOCUMENT.**

Refer to the following clarifications:

- 1. The RFP deadline has been extended to 2:00 PM, November 5, 2019.**
- 2. Refer to the enclosed RFI log.**

Name of Bidder

Date

Address

Signature and Title

RFI Log - RFP LM091119 Pool Maintenance and Repair Services

RFI No.	Question	Response
1	How many of these have been off-hours in the past few years? 3.6.3.1 The contractor must be able to respond and provide personnel during normal and off-hour emergency calls (within 24 hours) due to catastrophic equipment failure or serious health concerns.	Since Mid-June, No occurrences
2	What is the definition of catastrophic? Can we get examples?	Equipment/piping failure resulting in flood condition, regardless of immediately controllable; ie pie fitting broken off, pump/strainer housing cracked.
3	What is an example of "critical components"? 3.6.4.1 The contractor must be able to respond and provide personnel during normal operating hours (within 48 hours) for immediate service to critical components	Critical for the intended use of the bathers; filter pumps, jet pumps, heaters, CO2 controllers, associated piping and controls
4	Are the above 24 and 48 hours business hours or calendar?	Calendar; 365 days a year / 7 days a week / 24 hours a day
5	If we need to provide service / parts quickly, is the university going to pay for overnight shipping?	No. A inventory of common, critical parts are to be maintained by contractor.
6	needed that has a longer leadtime than the 24, 48 or even 3 days? The distributors aren't open on the weekends, most of the time, and are only	An inventory of common, critical parts to be maintained by contractor; every effort should be made to acquire needed parts asap.