



CHEFA

CONNECTICUT HEALTH & EDUCATIONAL FACILITIES AUTHORITY

REQUEST FOR PROPOSAL FOR VOICE & DATA SERVICES QUESTIONS & ANSWERS

- Would solutions other than DID Trunks be explored (e.g. SIP Trunks)?

Alternate solutions will be entertained. Solutions geared toward business continuity will be entertained. However, if possible, the RFP solution should also be addressed.

- Does the Authority utilize any wireless services?

Not currently.

- How many people/extensions do you currently have on your phone system?

There are currently 23 users and approximately 40-50 phones/extensions in service. There is a combination of digital and IP phones throughout the office.

- What phone system is currently in use?

We are currently using Avaya IP Office and are on version 8. The Authority expects to **upgrade** its phone system (**not change** its phone system) within the next 6 months. An RFP will be issued before the end of January 2019. The current phone system is on premise.